Dell Professional Sound Bar AE515 User's Guide

Notes, cautions, and warnings

NOTE: A NOTE indicates important information that helps you make better use of your computer.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Contents

What's in the box

NOTE: The documents that shipped with the speaker may vary based on your region.
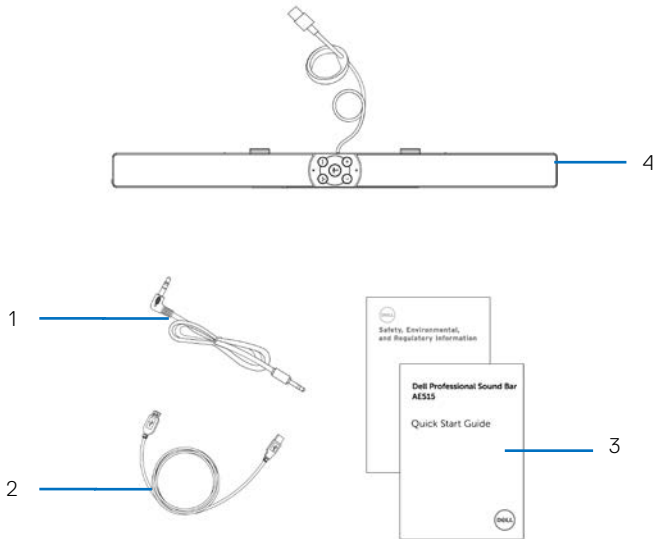
1	Audio cable	2	USB cable
3	Documents	4	Sound bar

Features
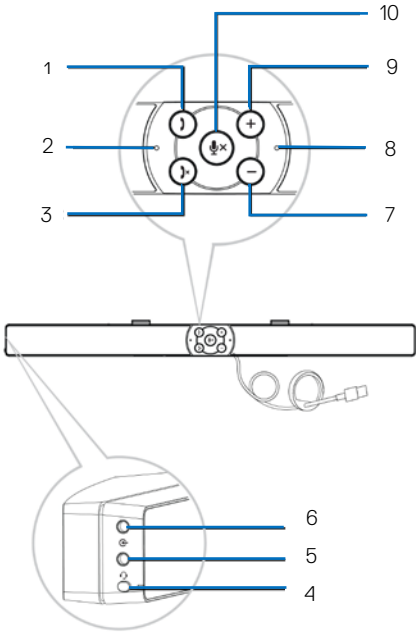
1	Call pick up	6	Aux-in
2	Microphone	7	Volume down
3	Call hang up	8	Microphone
4	Default Playback button	9	Volume up
5	Headphone	10	Mic mute

Setting up your speaker

Installing the Sound bar to your Dell monitor

1   Hold the sound bar and push the hook into the monitor slot.
2   Slide the sound bar to the right to engage the hook into the monitor slot.
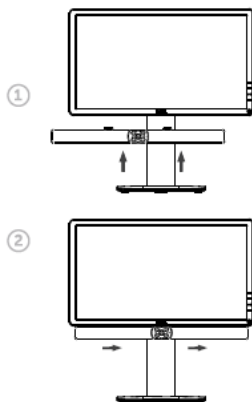
Powering on your speaker

> ✎ NOTE: If the sound bar is not detected, connect the uplink cable that came with your Dell monitor. Connect one end of the uplink cable to the USB port on the Dell monitor and the other end to the USB port on your Dell computer.

1   Plug the USB cable connected to the sound bar into the USB port of the Dell Monitor.
2   The sound bar will automatically power on once the system is powered up. The light on the right of the sound bar turns solid white.
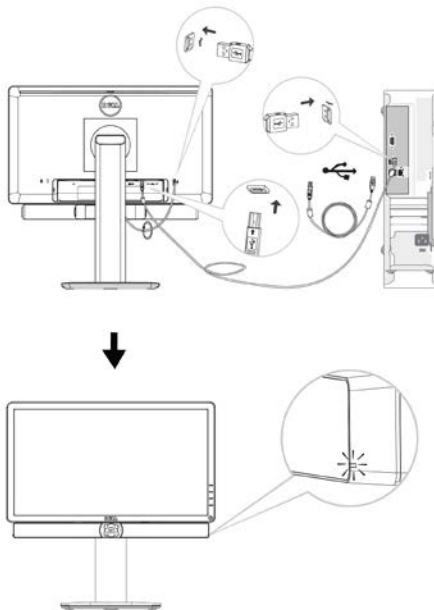
Connecting your speaker

Use the audio in or aux-in jack to connect your audio device (tablet, smart phone) to your Dell sound bar.

Audio-in port

You can play audio using the audio-in cable that came with your speaker.
1   Connect the audio-in cable to the aux-in port on the left sound bar.
2   Connect the other end of the audio-in cable to your audio device.
3   Play music and adjust the volume as desired.

> NOTE: When audio in is the default playback device, the light on the microphone button turns solid red. The sound bar microphone cannot be used in this playback mode.
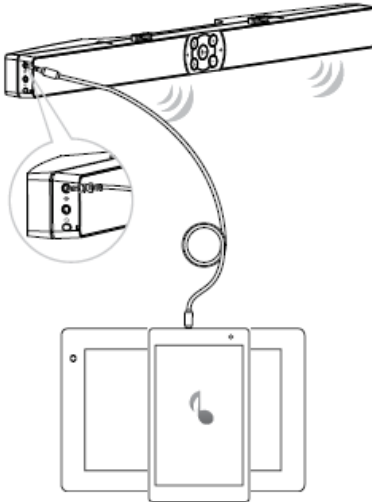
Headphone jack

1 Connect the headphone to the headphone jack on the sound bar.
2 Play music and adjust the volume as desired.
3 Press the Default playback button on the left side of the sound bar to toggle between the speaker and headphone.

   NOTE: The Default playback button is disabled when the headphone is not connected to the sound bar.
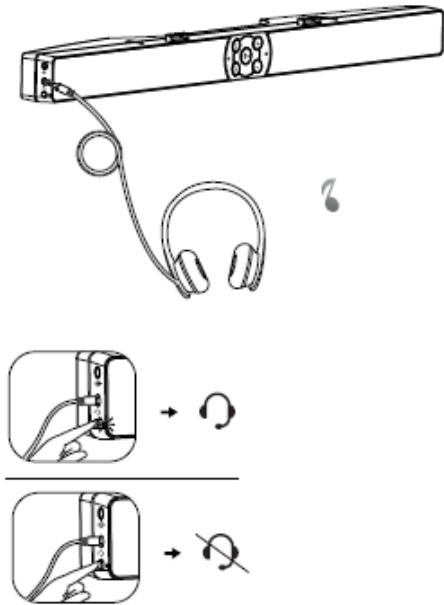
Answering Skype for Business calls

1 Press the call button.

> **NOTE:** The light indicator on Call pick-up button slow blinks when there is an incoming call on Skype for Business and other supported software.

2 Press the call hang-up button to end the call.
3 Press the mic mute button to mute the microphone on the sound bar. Pressing the mic mute button again will unmute the microphone on the sound bar.
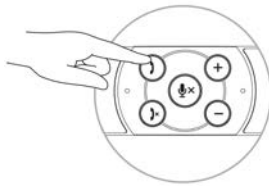
Answering a call
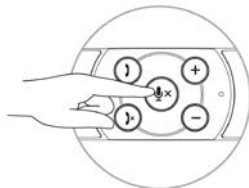
Muting the mic
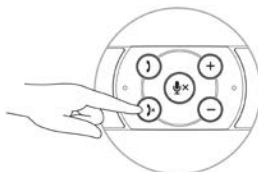
Hang-up the call

Making Skype for Business calls

1   Press the call button to open up Skype for Business.
2   Initiate a call via the Skype for Business application on your computer.
3   Press the call hang-up button to end the call.
4   Press the mic mute button to mute the microphone on the sound bar.
    Pressing the mic mute button again will unmute the microphone on the sound
    bar.
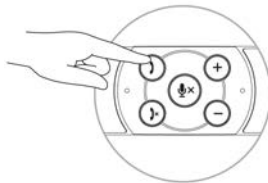
Making a call
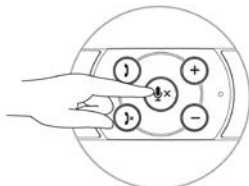
Muting the mic
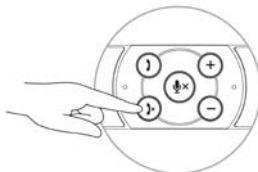
Hang-up the call

Adjusting the volume

1 Press the + button to turn the volume up. A soft dual tone can be heard when the speaker is at the maximum volume.
2 Press the - button to turn the volume down. A soft single tone can be heard when the speaker is at the minimum volume.
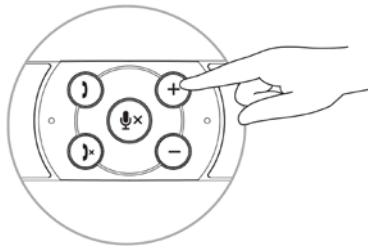
Volume up
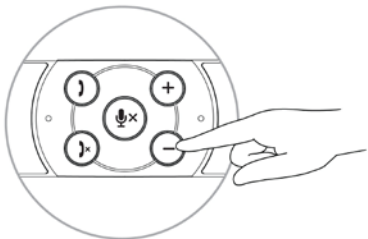
Volume down

Troubleshooting

Problems	Possible causes	Possible solutions
No sound	No sound from the external audio source	• Check if the 3.5 mm aux-in cable is inserted in the speaker aux-in port. • Unplug the 3.5 mm aux-in cable from the aux-in jack and insert the cable again. • Check if the audio source is powered on. • Make sure that the audio device volume is not set to 0%. • Try a known good speaker or audio source.
Abnormal sound	Distorted or buzzing sound	• Clear any obstructions between the sound bar and the user. • In aux-in mode, ensure that the 3.5 mm plug is completely inserted on the aux-in port of the sound card. • Decrease the volume of the audio application or music player. • Turn the volume level to lower setting by pressing the - button on the sound bar. • Test the speaker using another audio source (for example, a portable CD player or an MP3 player).

Unbalanced sound output	Sound is coming from only one side of the sound bar	• Clear any obstructions between the sound bar and the user. • In aux-in mode, ensure that the 3.5 mm plug is completely inserted in the aux-in port of the sound bar or audio source. • Set the Windows audio balance controls for left and right speaker. • Clean and reseat all cables. • Test the sound bar using another audio source (for example, a portable CD player or an MP3 player).
Low volume	Volume is too low	• Clear any obstructions between the sound bar and the user. • Turn the volume to a higher level by pressing the + button on the sound bar. • Set all Windows volume controls to their maximum. • Increase the volume of the audio application. • Test the sound bar using another audio source (for example, a portable CD player or an MP3 player).
Aux-in no sound	No sound using the aux-in mode	• Make sure that the aux-in cable is properly plugged in the sound bar aux-in port and to the aux-out jack of the audio device.

		• Try a known good aux-in cable.
		• Check if the audio device is powered on or is playing music.
		• Make sure that the audio device volume is not set to 0%.
		• Try a known good speaker or audio source.
Aux-in distortion	Aux-in cable is not properly plugged in	• Clear any obstructions between the sound bar and the user.
		• Ensure that the aux-in plug is completely inserted into the aux-out port of the audio source.
		• Decrease the volume of the audio source.
		• Turn the volume level to a lower setting by pressing the - button on the sound bar.
		• Clean and reseat the cables.
		• Make sure no loose objects are touching the sound bar.
Headphone jack is connected, but no sound is heard	Computer audio player is playing	• Make sure that the platform music player audio volume is not set to 0%
		• Increase the volume of the sound bar.
		• Press the default playback function button on the sound bar.

| Headphone abnormal sound | Audio distortion | • Check if the headphone plug is properly inserted into the speaker headphone jack.
• Check if the headphone plug has intermittent connection.
• Check if the music file is not distorted when playing without the headphone or connected to a known good headphone. |

Specifications

General

Model number	AE515
Connection type	USB cable
	Audio cable

Electrical

Operating voltage	5 V
Operating current	500 mA
Audio Input	Audio Input
	Analog Audio Aux-in (3.5mm jack)
Output Power	2 x 1.8W @ ≤10% THD (USB3.0)
	2 x 1.0W @ ≤10% THD (USB2.0)
SPL	84dB ±3dB

Physical Characteristics

Sound bar dimensions:

Width	443 mm (17.441 in)
Height	35 mm (1.378 in)
Depth	60.43 mm (2.379 in)
Weight	440 g (0.97 lb)

Statutory information

Warranty

Limited warranty and return policies
Dell-branded products carry a 1-year limited hardware warranty. If purchased together with a Dell system, it will follow the system warranty.

For U.S. customers:
This purchase and your use of this product are subject to Dell's end user agreement, which you can find at **Dell.com/terms**. This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:
Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end user contract terms.
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—full details of Dell's warranty terms can be found by going to **Dell.com**, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link or the "support" link for the warranty terms.

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