

CHAMBERLAIN®

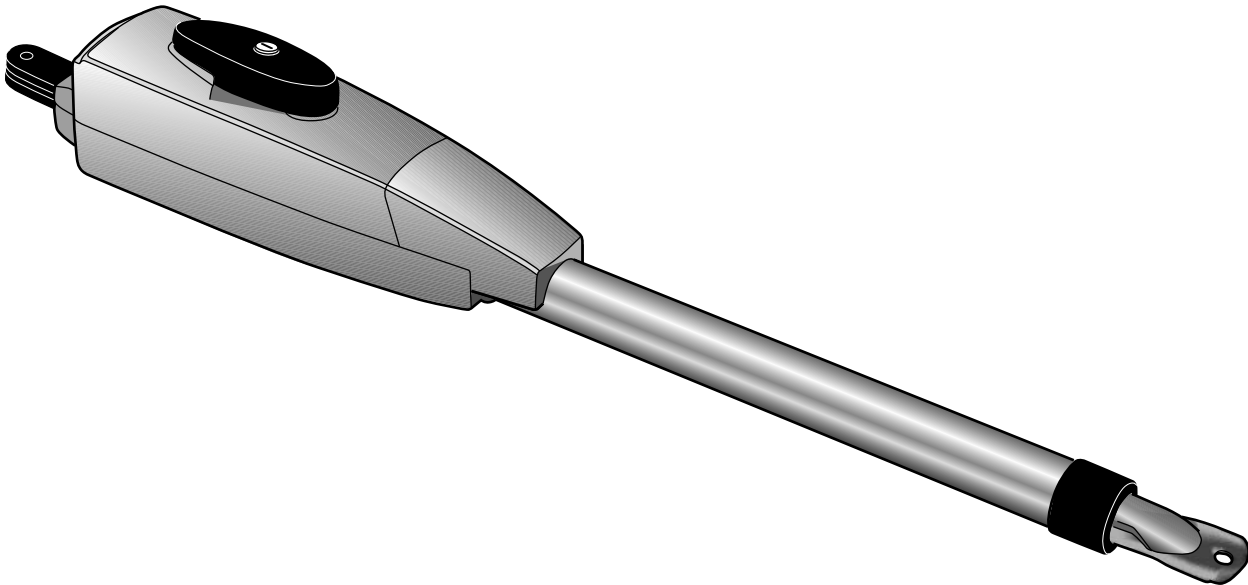
**LiftMaster®**  
**PROFESSIONAL**

The Chamberlain Group, Inc.  
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# 12 VOLT DC SINGLE SOLAR RESIDENTIAL GATE OPERATOR

☉ Models LA412 and LA412-S

*For Residential Use Only*



## Owner's Manual

- Please read this manual and the enclosed safety materials carefully!
- Periodic checks of the operator by a qualified technician are required to ensure safe operation.
- The model number label is located inside the control box of your operator.
- Serial # \_\_\_\_\_
- Installation Date \_\_\_\_\_



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## INTRODUCTION

### Safety Symbol and Signal Word Review

This gate operator has been designed and tested to offer safe service provided it is installed, operated, maintained and tested in strict accordance with the instructions and warnings contained in this manual.

#### **WARNING**

Mechanical

#### **WARNING**

Electrical

#### **CAUTION**

When you see these Safety Symbols and Signal Words on the following pages, they will alert you to the possibility of *serious injury* or *death* if you do not comply with the warnings that accompany them. The hazard may come from something mechanical or from electric shock. Read the warnings carefully.

When you see this Signal Word on the following pages, it will alert you to the possibility of damage to your gate and/or the gate operator if you do not comply with the cautionary statements that accompany it. Read them carefully.

#### **IMPORTANT NOTE**

- BEFORE attempting to install, operate or maintain the operator, you must read and fully understand this manual and follow all safety instructions.
- DO NOT attempt repair or service of your commercial door and gate operator unless you are an Authorized Service Technician.

# Operator Dimensions and Specifications

**Main Supply**

12VDC Battery run. Operational between 11.5VDC and 14.5VDC.

**Accessory Power**

12V nominal Class II battery voltage source is limited to:

- Solar or AC Cable up to 50' - 500 mA
- AC Cable 50' up to 250' - 250mA
- AC Cable 250' up to 1000' - 100mA

**NOTE:** Increased accessory power drawn from the operator will shorten the battery life.

**Battery Charger Supply (Optional)**

14.5Vac nominal, 30 VA max.

**Maximum Gate Length and Weight**

16 ft. at 550 lbs.

**Temperature**

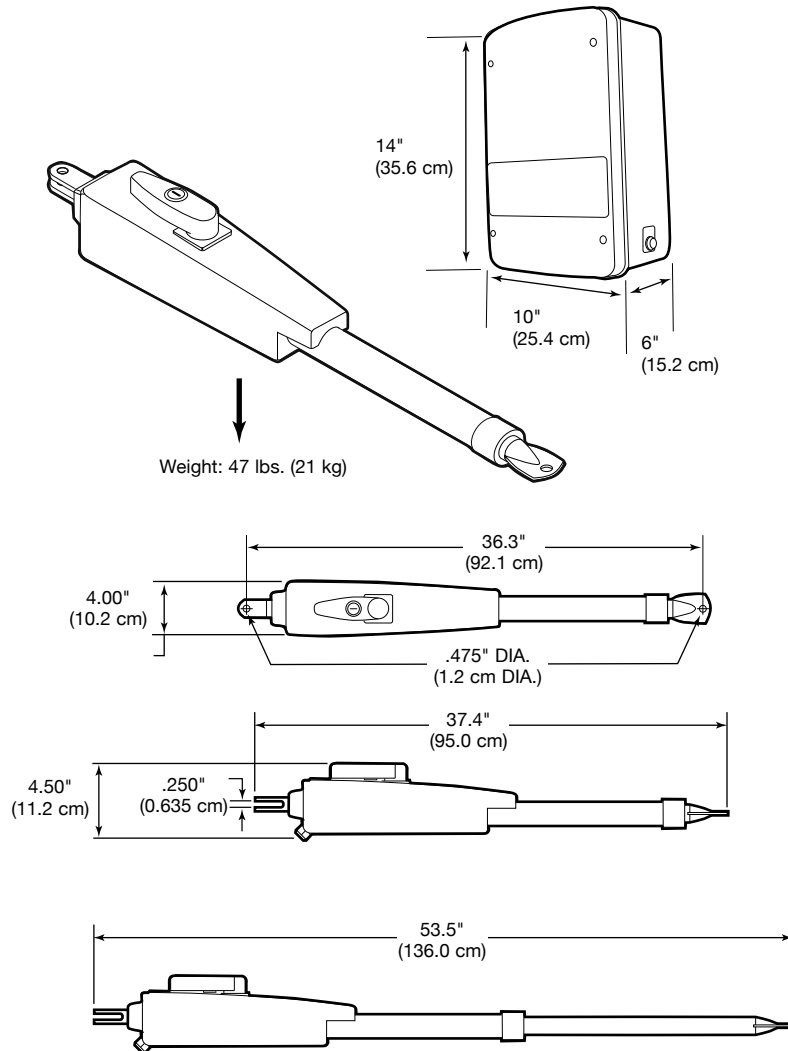
-20°C to +50°C (-4°F to 122°F)

**Protection Fuse Battery 1**

ATC 20A

**Protection Fuse Battery 2**

ATC 20A

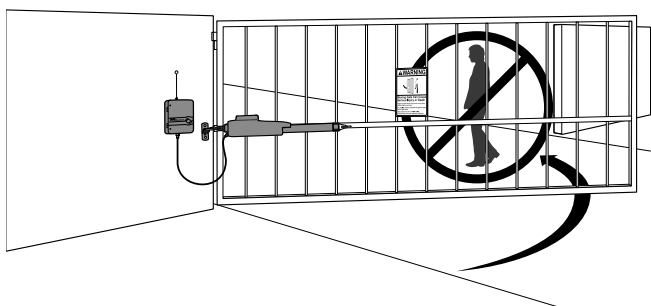


# SAFETY INSTALLATION INFORMATION

1. READ and FOLLOW all instructions.
2. The gate operator is intended for use with Class I vehicular swing gates.  
Class I denotes a vehicular gate operator (or system) intended for use in a home of one to four single family dwellings, or a garage or parking area associated therewith.  
Install the gate operator only when the operator is appropriate for the construction and the usage class of the gate.
3. Gate operating system designers, installers and users must take into account the possible hazards associated with each individual application. Improperly designed, installed or maintained systems can create risks for the user as well as the bystander. Gate system design and installation must reduce public exposure to potential hazards. Install the gate operator only when the operator is appropriate for the construction of the gate and the usage class of the gate. All exposed pinch points must be eliminated or guarded.
4. A gate operator can create high levels of force during normal operation. Therefore, safety features must be incorporated into every installation. Specific safety features include safety sensors.
5. The gate must be properly installed and work freely in both directions prior to the installation of the gate operator.
6. The gate must be installed in a location so that enough clearance is provided between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates shall not open into public access areas.
7. The operator is intended for use only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. The pedestrian access shall be located such that persons will not come in contact with the moving vehicular gate.
8. Pedestrians should never cross the pathway of a moving gate. The gate operator is not acceptable for use on any pedestrian gate. Pedestrians must be supplied with a separate pedestrian access.
9. For an installation utilizing non-contact sensors (safety sensors), see product manual on the placement of non-contact sensors (safety sensors) for each type of application.
  - a. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle trips the safety sensor while the gate is still moving.
  - b. One or more non-contact sensors (safety sensors) shall be located where the risk of entrapment or obstruction exists, such as the perimeter reachable by a moving gate or barrier.
10. For a gate operator utilizing a contact sensor such as an edge sensor:
  - a. A hard wired contact sensor shall be located and its wiring arranged so the communication between the sensor and the gate operator is not subject to mechanical damage.
  - b. One or more contact sensors shall be located on the inside and outside leading edge of a swing gate. Additionally, if the bottom edge of a swing gate is greater than 6" (152 mm) above the ground at any point in its arc of travel, one or more contact sensors shall be located on the bottom edge.
11. Never mount any device that operates the gate operator where the user can reach over, under, around or through the gate to operate the controls. Controls are to be placed at least 6' (1.8 m) from any part of the moving gate:
  - A hard wired control device shall be located and its wiring arranged so that communication between the control device and the gate operator is not subject to mechanical damage.

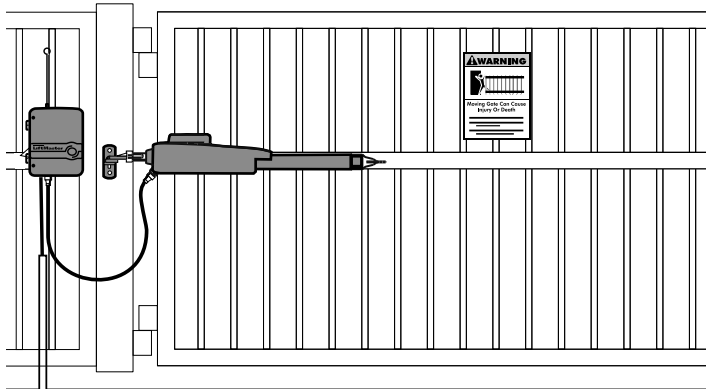


12. Controls intended to be used to reset an operator after 2 sequential activations of the entrapment protection device or devices must be located in the line of sight of the gate, or easily accessible controls shall have a security feature to prevent unauthorized use. Never allow anyone to hang on or ride the gate during the entire travel of the gate.



13. Each gate operator is provided with two safety warning placards. The placards are to be installed on the front and back of the gate where they are plainly visible. The placards may be mounted using cable ties through the four holes provided on each placard.

All warning signs and placards must be installed where visible in the area of the gate.



14. To AVOID damaging gas, power, or other underground utility lines, contact underground utility locating companies BEFORE digging.

15. SAVE THE INSTRUCTIONS.

## **WARNING**

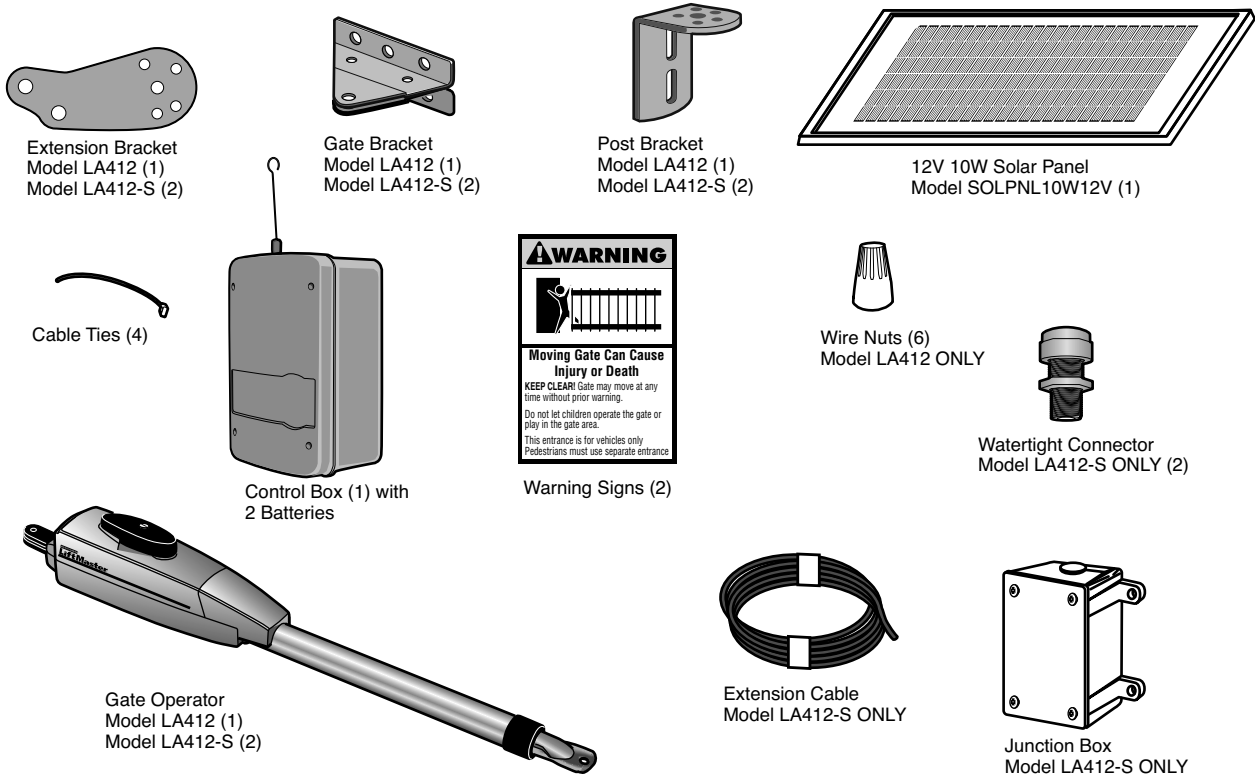
To prevent SERIOUS INJURY or DEATH from a moving gate:

- Install warning signs on the front and back of the gate in PLAIN VIEW.
- Permanently secure each warning sign in a suitable manner using fastening holes.



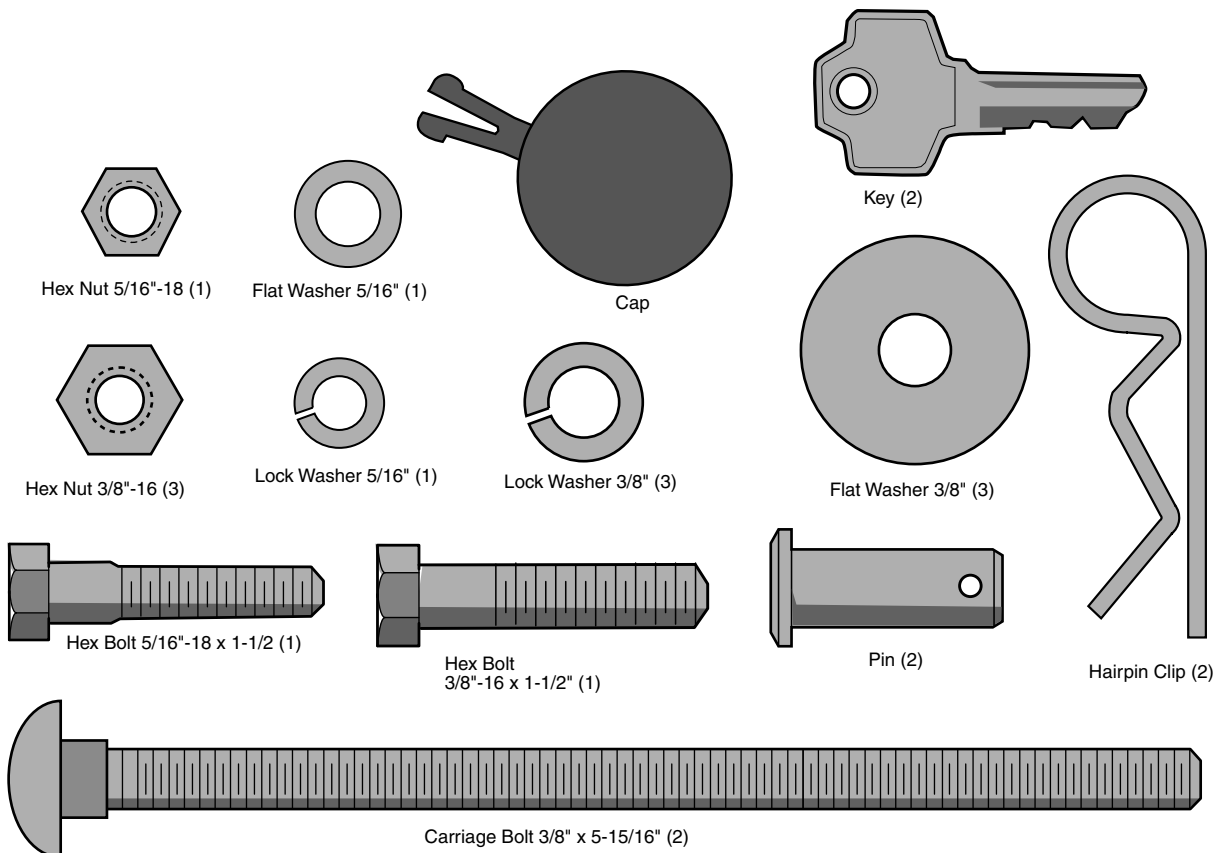
## Carton Inventory

This operator comes with the hardware to install on a gate that ***pulls-to-open***. If your application requires the gate to be ***pushed open***, accessory kit 50-19503 is required.



## Hardware Inventory

**NOTE:** Hardware quantities shown below are for LA412. Quantities are doubled for LA412-S.



## Additional Items For Purchase

The following items are **REQUIRED** to complete the installation:

### ALL MODELS:

#### SAFETY SENSORS

The Model 50-220 safety sensors are intended for installation with the operators covered in this manual. To order call 1-800-528-2806 or visit [www.liftmaster.com](http://www.liftmaster.com).

#### HARDWARE

- 5/16" mounting hardware for gate bracket.
- The following hardware is needed to mount the control box depending on the mounting surface:
  - Wood:** Four #8 1-1/4" zinc plated wood screws.
  - Metal:** Four #10-32x6" zinc plated machine screws with nut and lock washers.
  - Concrete, Brick, etc.:** Four 1/4" x 1-3/4" masonry screws.

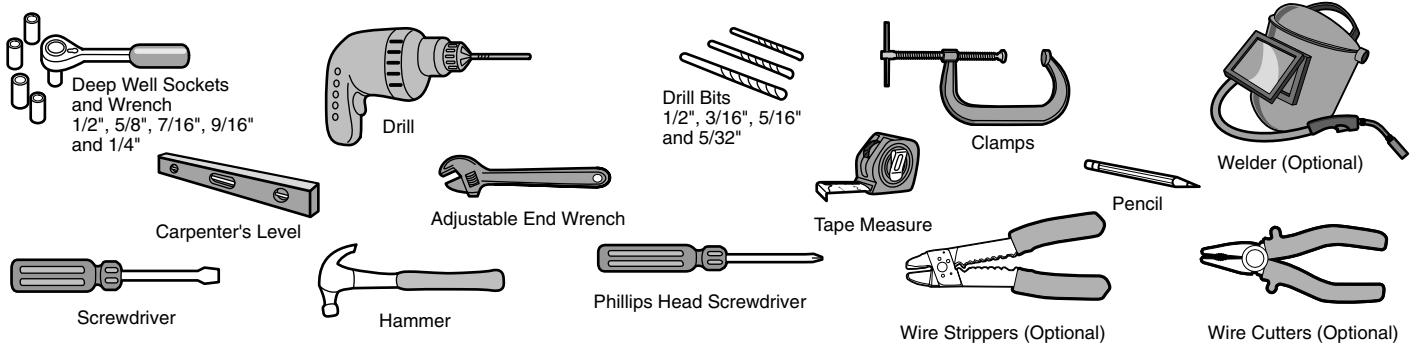
### LA412-S ONLY:

#### CONDUIT

UL Listed outdoor electrical conduit with 3/4" diameter to hold the extension cable between the junction box and the control box.

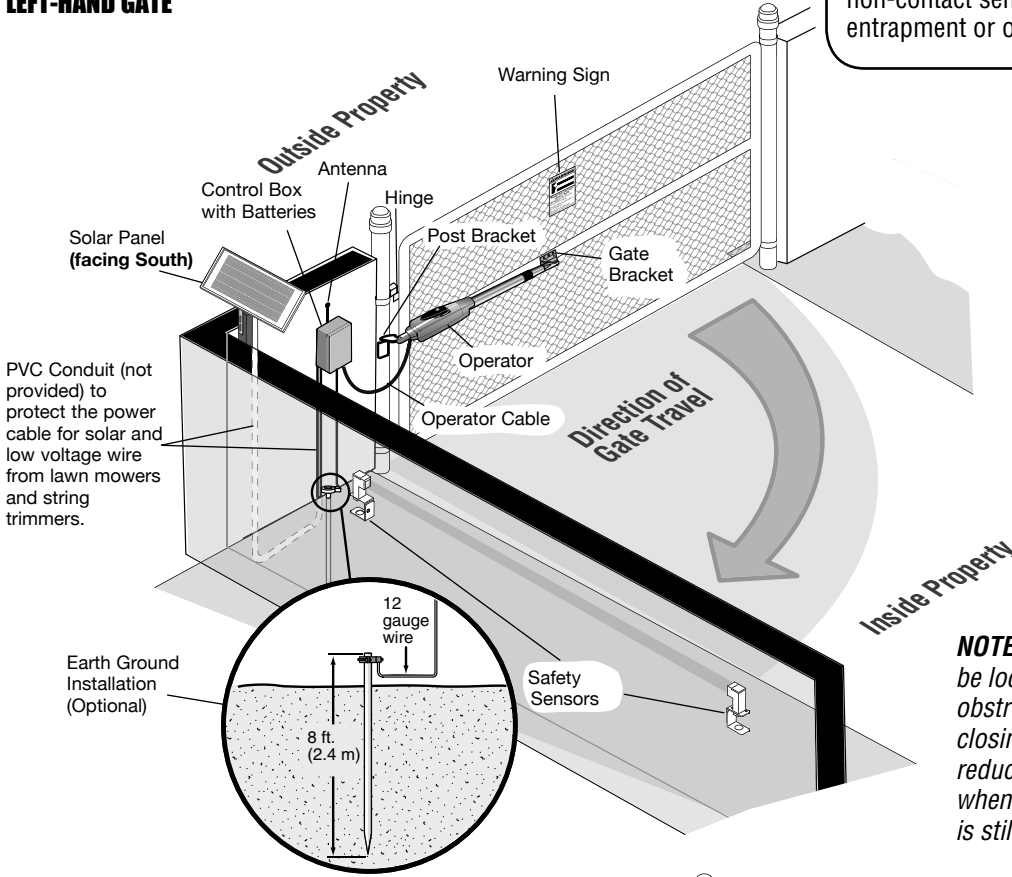
## Tools Needed

During assembly, installation and adjustment of the operator, instructions will call for tools as illustrated below.



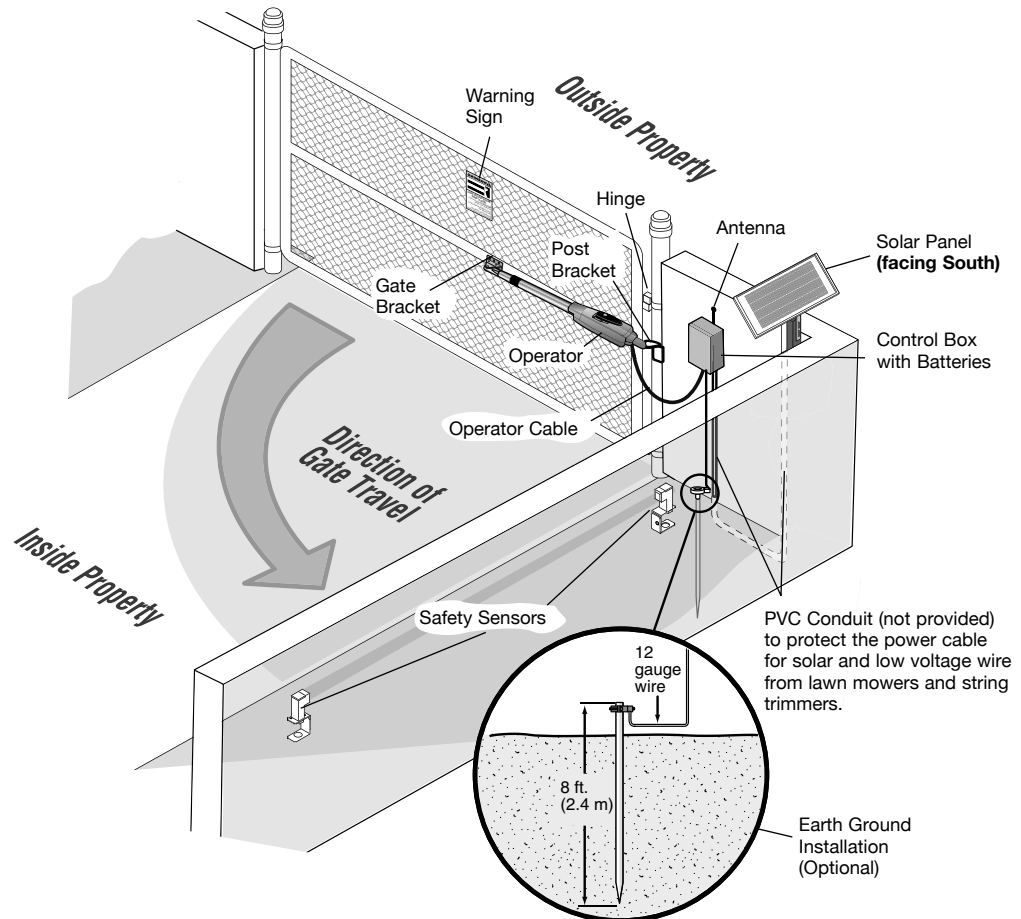
# OVERVIEW OF TYPICAL INSTALLATION

## LEFT-HAND GATE



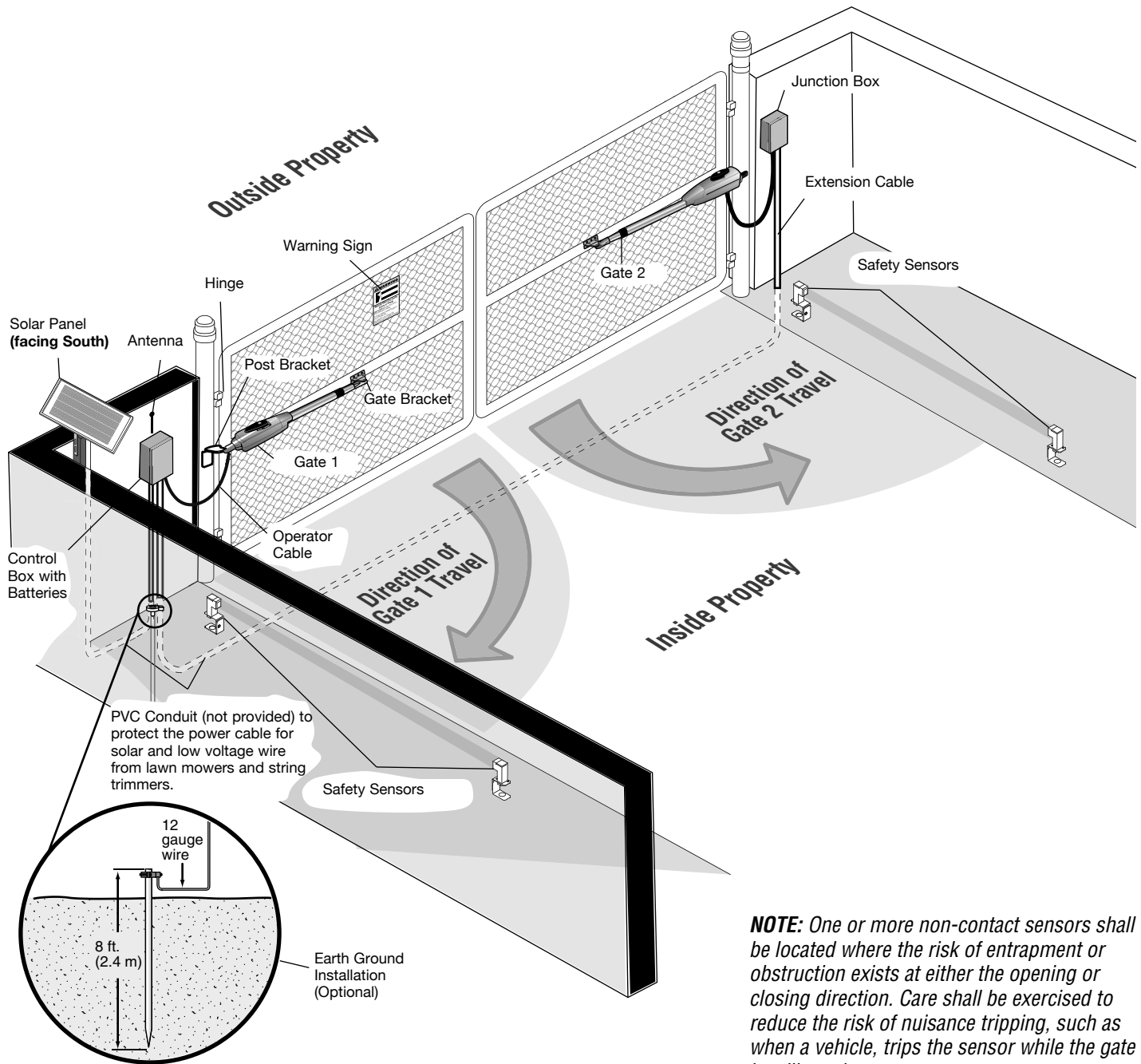
**⚠ WARNING**  
 To prevent **SERIOUS INJURY** or **DEATH**; one or more non-contact sensors shall be located where the risk of entrapment or obstruction exists.

**NOTE:** One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists at either the opening or closing direction. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle, trips the sensor while the gate is still moving.





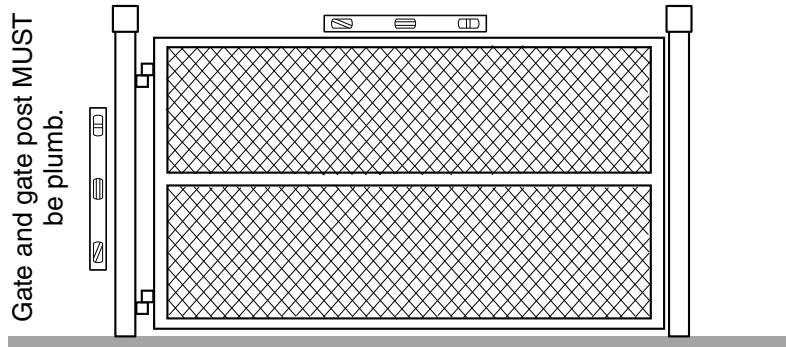
# Dual Gate Typical Installation



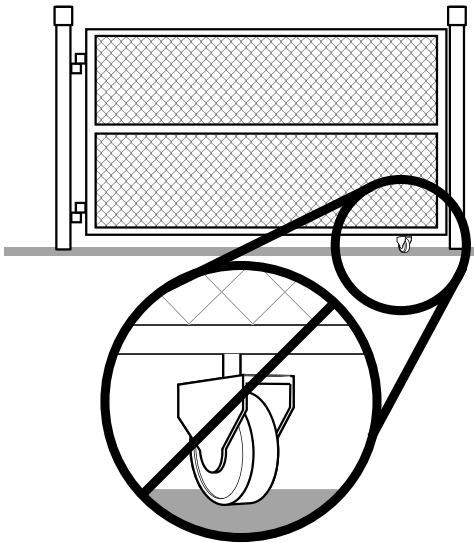
**NOTE:** One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists at either the opening or closing direction. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle, trips the sensor while the gate is still moving.

# Check Your Gate

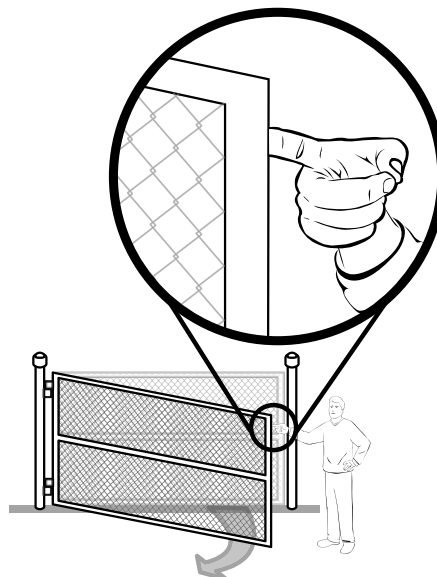
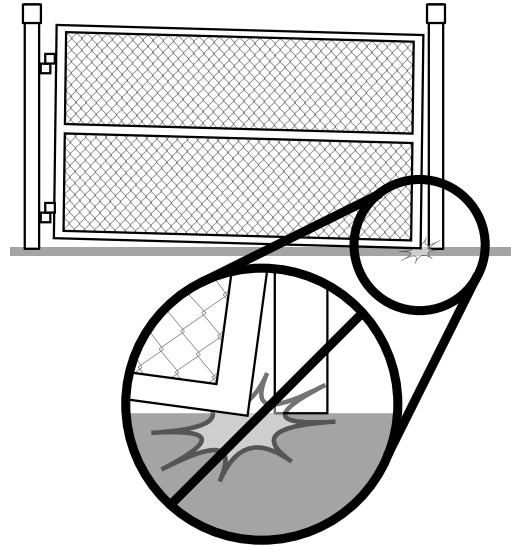
Gate MUST be level.



Remove ANY/ALL wheels from the bottom of gate.



Gate MUST NOT hit or drag across ground.



Gate MUST swing freely and be supported entirely by its hinges.

# Mounting Options

Mounting locations vary depending on the type and style of your gate.

### NOTES:

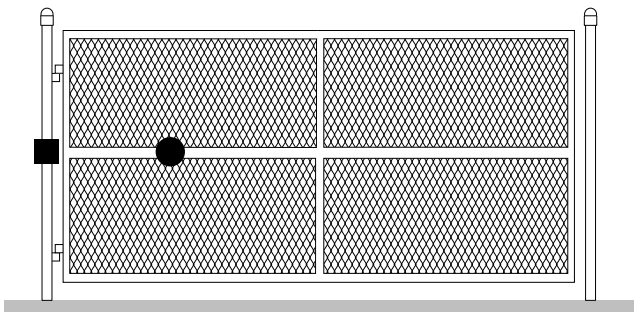
- The top of the operator must be mounted at least 10 inches above the ground. Environmental conditions should be considered at this time.
- The operator is not recommended for plastic or vinyl gates. Contact the gate's manufacturer for recommendations and options.

Recommended:

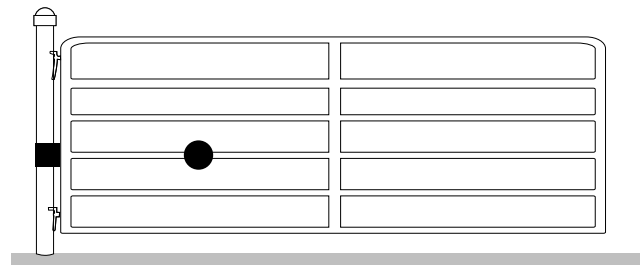
■ = Gate post bracket mounting locations

● = Gate bracket mount locations

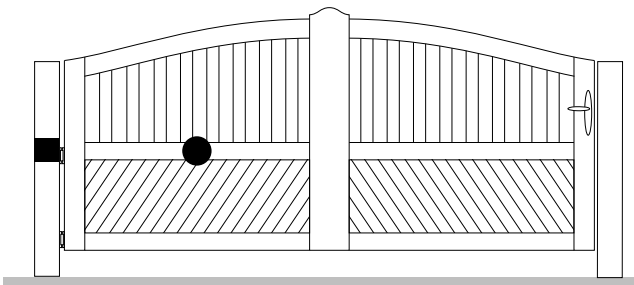
## LEFT-HAND HINGE MOUNTED



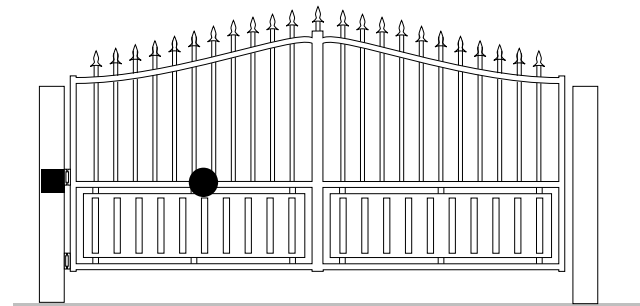
Typical Chain-Link Gate



Typical Farm/Ranch Gate

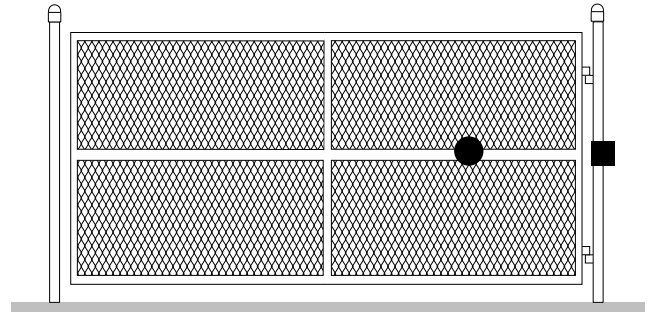


Typical Wood Gate

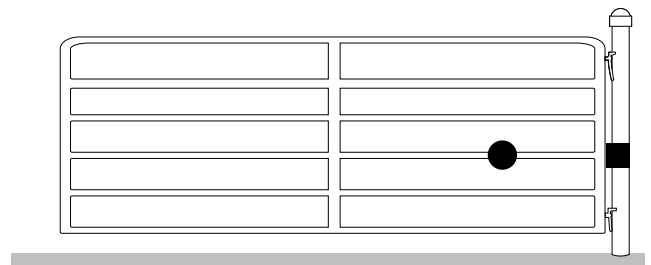


Typical Tubular Metal Gate

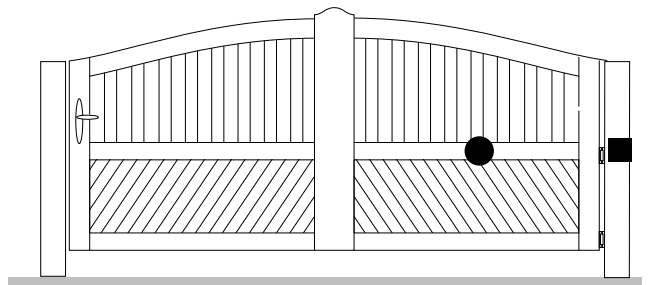
## RIGHT-HAND HINGE MOUNTED



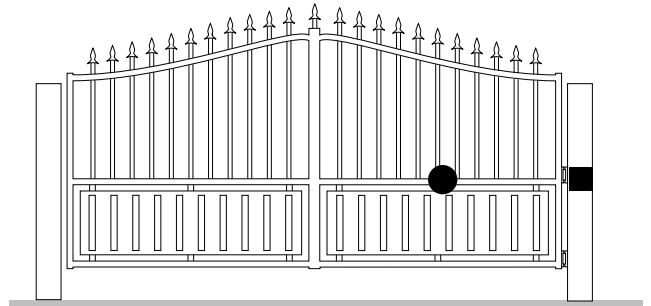
Typical Chain-Link Gate



Typical Farm/Ranch Gate



Typical Wood Gate

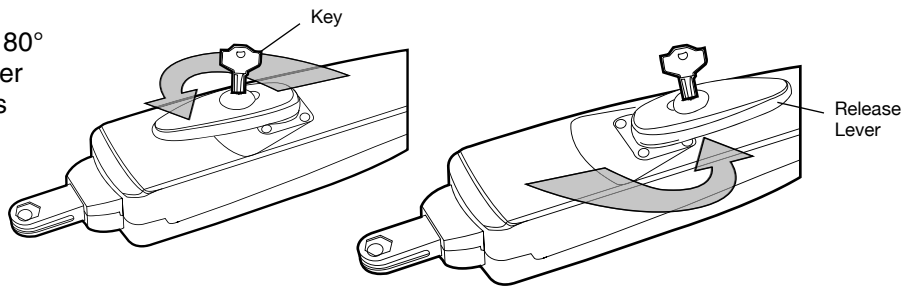


Typical Tubular Metal Gate

# INSTALLATION

## 1 MANUAL RELEASE

Insert the key into the lock and turn it 180° counterclockwise. Turn the release lever 180° counterclockwise. The operator is now in manual mode.

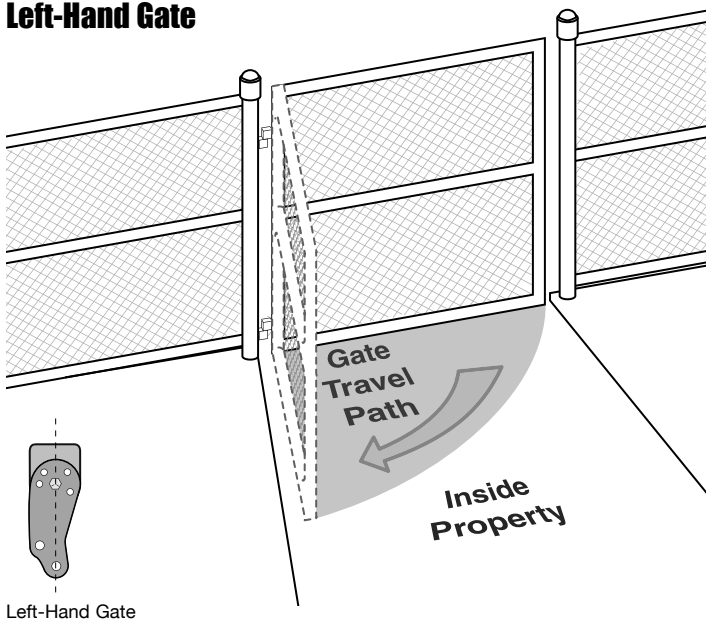


## 2 DETERMINE THE POSITION OF THE EXTENSION BRACKET

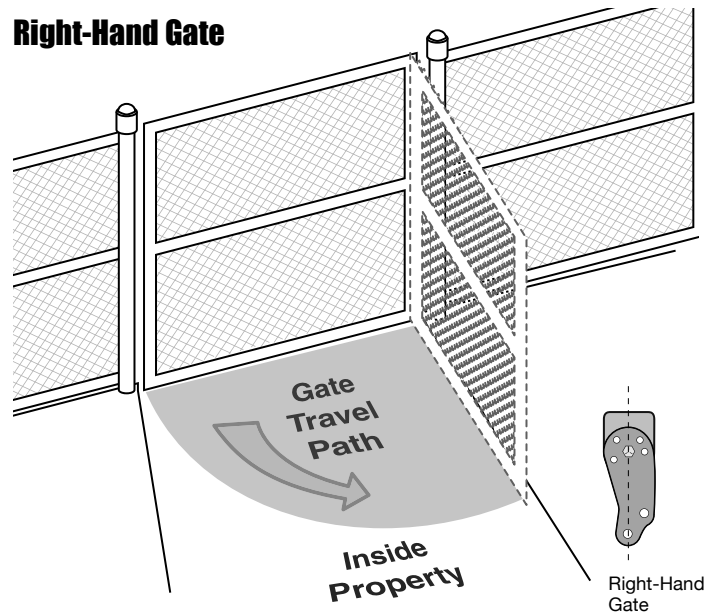
The extension bracket can be assembled to work on a **Left-Hand** or a **Right-Hand** gate. Review the gate types below and select the type of installation required.

**NOTE:** If the extension bracket is not assembled correctly damage to the operator may result.

### Left-Hand Gate



### Right-Hand Gate



**IMPORTANT NOTE:** For Push to Open installation purchase kit 50-19503, see accessories.

### 3 MEASURING AND MARKING FOR THE GATE BRACKET

Before proceeding, begin with the gate in the fully **closed** position. There are two methods for determining the proper location of the post brackets:

- Paper template (located on the back page of this manual. Must be cut out.)
- Tape measure.

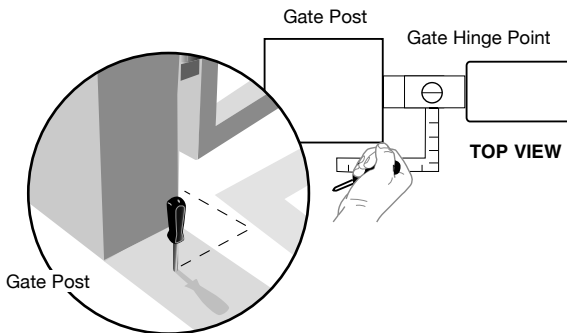
Either method will work depending on preference.

**NOTE:** Be sure gate is in the **closed** position before proceeding.

#### Template Method

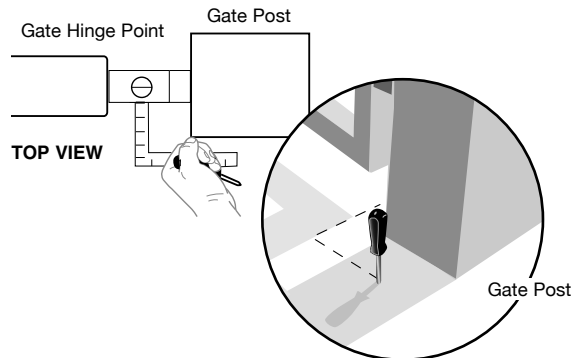
Place the template (provided on the back page) under the gate hinge point. Use a screwdriver or dowel rod to temporarily mark the location in front of the gate post.

#### LEFT SIDE BRACKET MOUNTING



Use a screwdriver or dowel rod to temporarily mark measurement.

#### RIGHT SIDE BRACKET MOUNTING

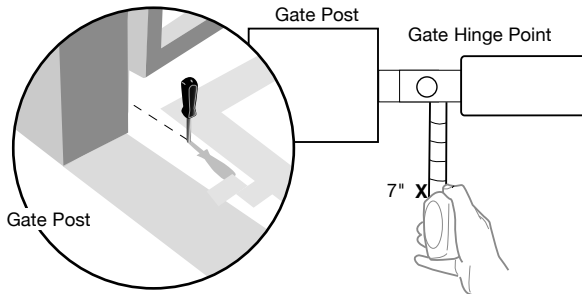


Use a screwdriver or dowel rod to temporarily mark measurement.

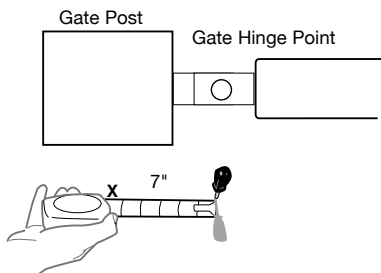
#### Tape Measure Method

Place the measuring tape under the gate hinge point and measure 7". Use a screwdriver or dowel rod to temporarily mark the location of the first measurement.

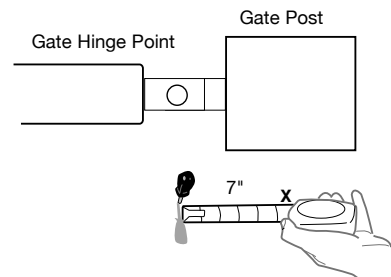
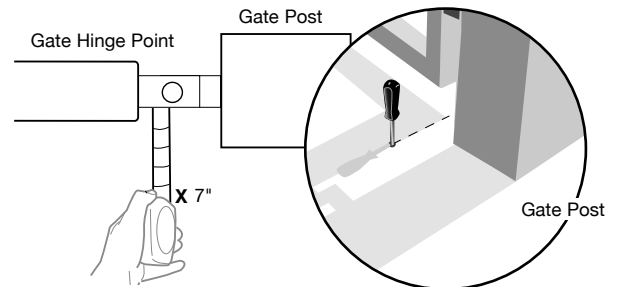
#### LEFT SIDE BRACKET MOUNTING



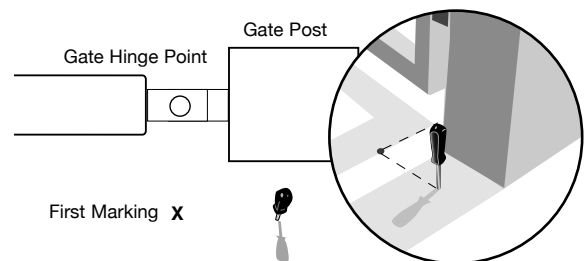
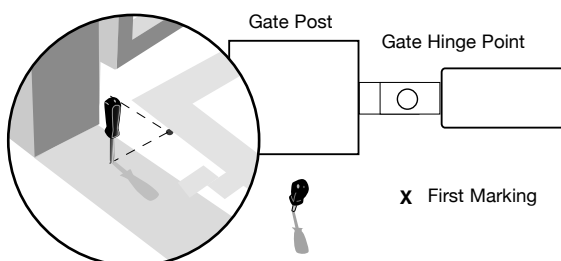
Measure 7" from the previous mark.



#### RIGHT SIDE BRACKET MOUNTING



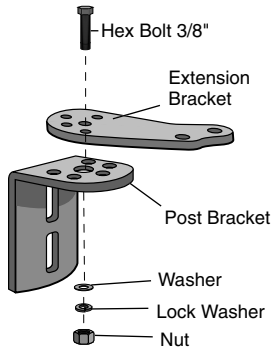
Use the screwdriver or dowel rod to mark the location of the second measurement.



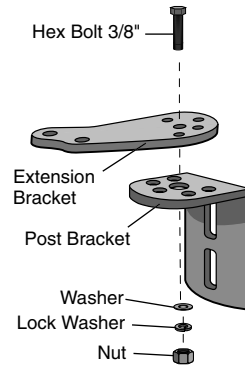
## 4 POSITION THE EXTENSION BRACKET TO POST BRACKET

Assemble the post bracket by placing the extension bracket on top of post bracket. Insert the bolt through the brackets and fasten them using the washer, lock washer and nut. **DO NOT TIGHTEN AT THIS TIME.**

### LEFT-HAND GATE



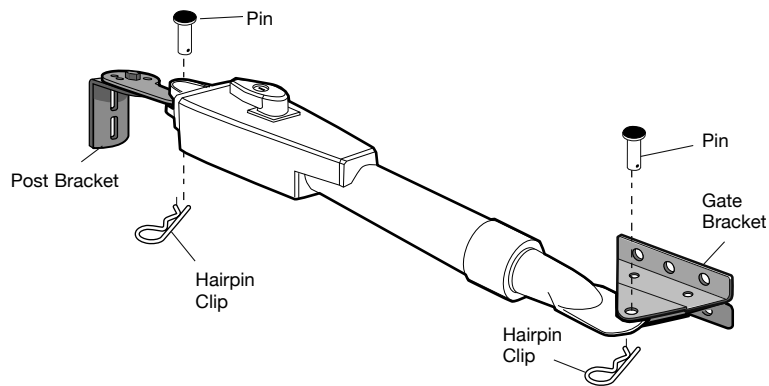
### RIGHT-HAND GATE



**NOTE:** All the illustrations on the following pages display a typical Left-Hand Gate installation.

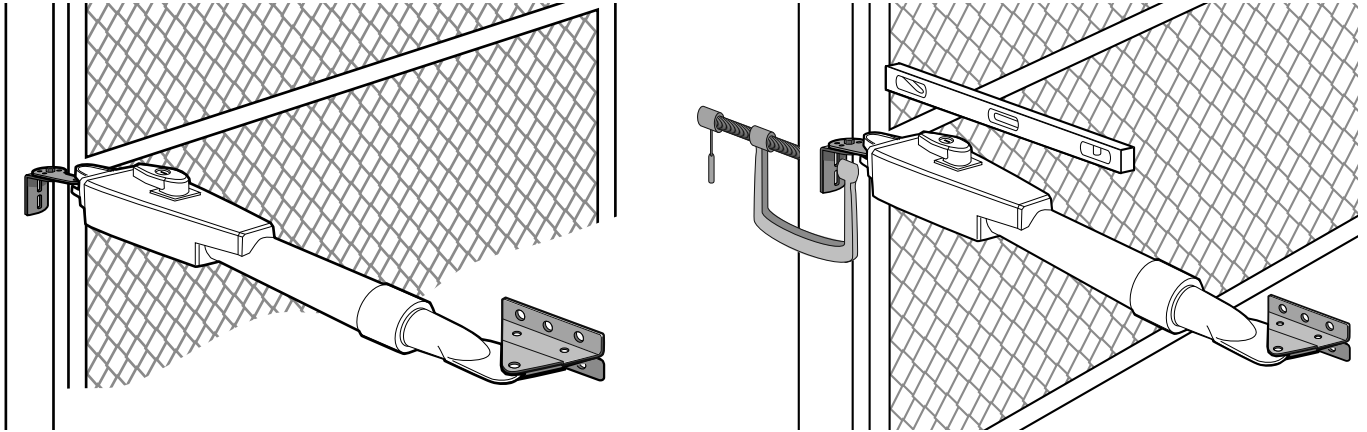
## 5 ATTACH BRACKETS TO GATE OPERATOR

Attach post bracket and gate bracket to operator using pins and hairpin clips.

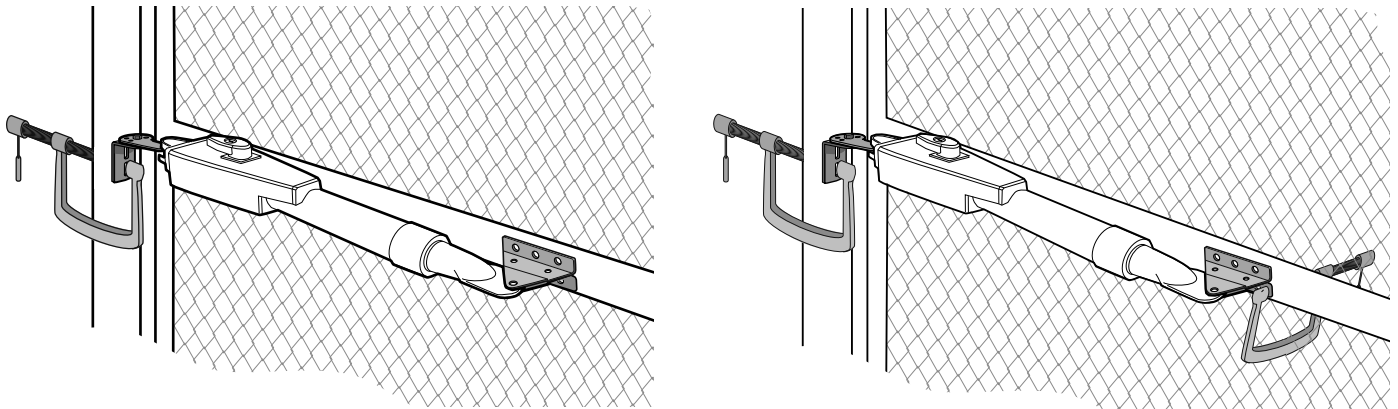


## 6 POSITION GATE OPERATOR ON GATE

The post bracket assembly can be mounted several places on the gate post. Refer to page 11 for mounting options. Place the operator arm against gate post at the desired vertical position and temporarily secure post bracket with a clamp. **The gate operator (arm) must be level.**

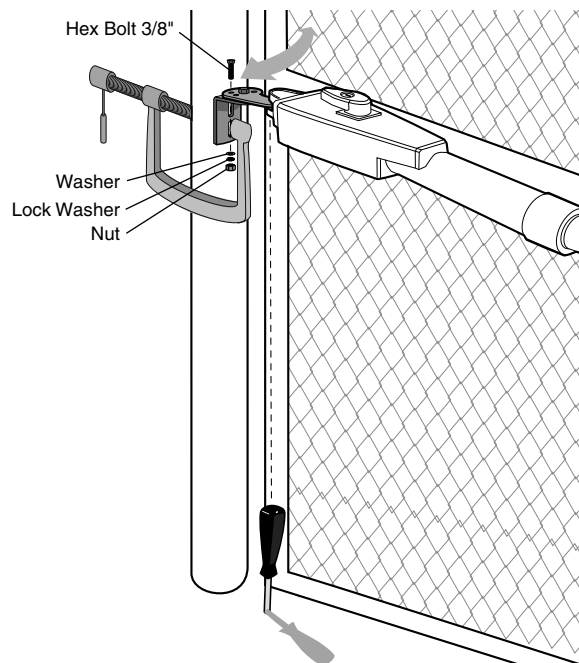


Open the gate to desired **open** position (no greater than 100°) and hold operator against gate. Mark mounting holes on gate for reference. Temporarily secure the gate bracket using a clamp.



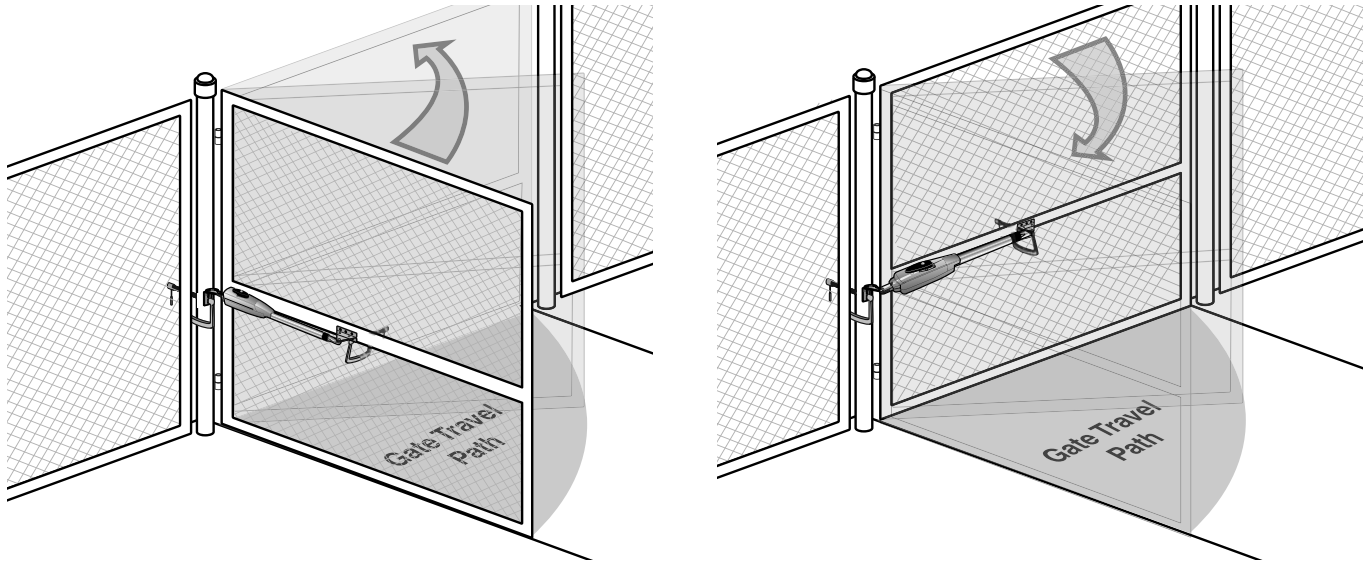
For push to open installations refer to instructions with push to open kit 50-19503.

7 Hold the post bracket in the desired position. Align the extension bracket to a position as **CLOSE AS POSSIBLE** above the marker. Insert hex bolt through extension bracket and post bracket and secure with washer, lock washer and nut.

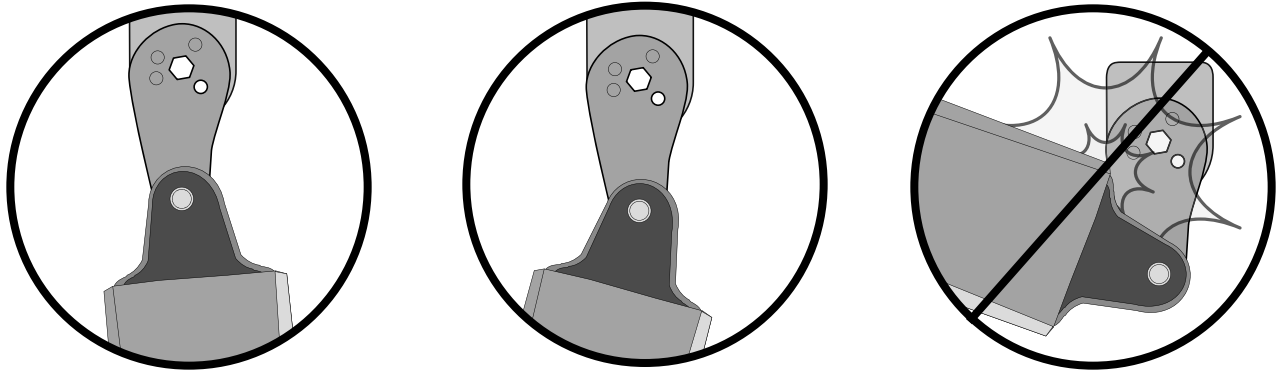


## 8 TEST GATE TRAVEL

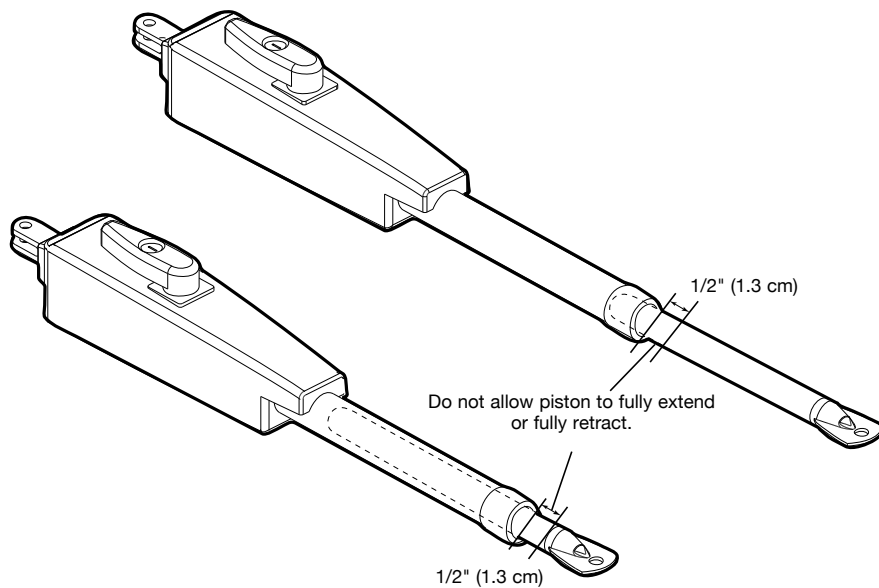
Manually open and close the gate.



Ensure that the operator does not bind against the pull-to-open bracket.



Ensure that the piston does not bottom out.



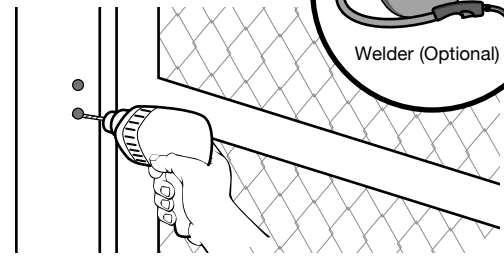
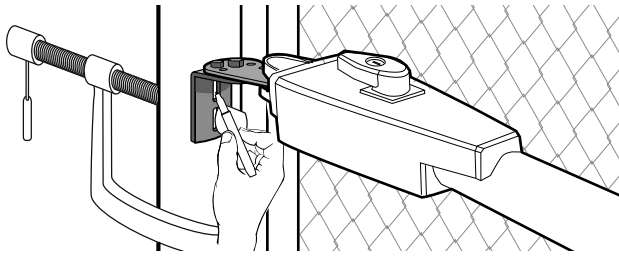
**NOTE:** If gate does not open and close completely adjust the position of the gate bracket and mark new mounting holes.



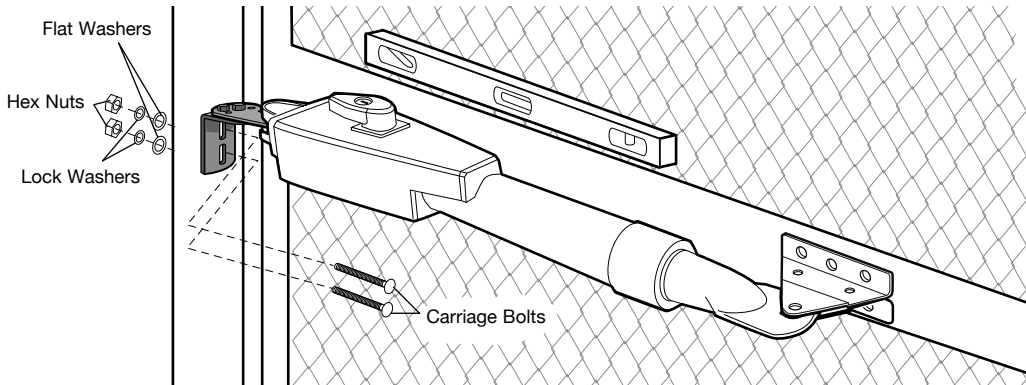
# 9

## SECURE POST BRACKET TO GATE POST

Mark holes for the post bracket. Remove the clamp and the operator, and set both aside. Next, drill adequate holes in the gate post.



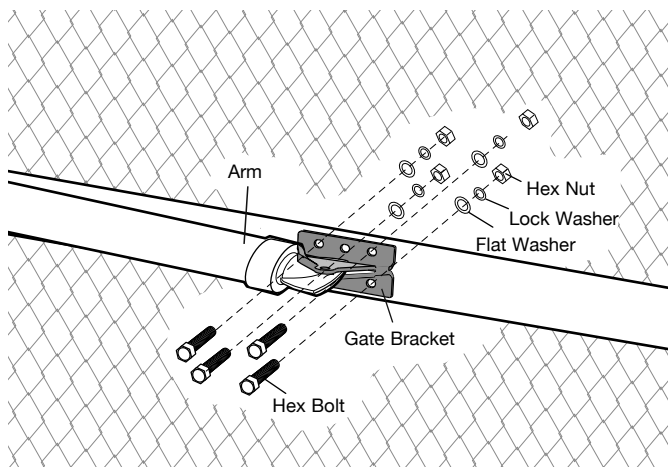
Secure the post bracket to the gate post using hardware. The gate operator (arm) must be level.



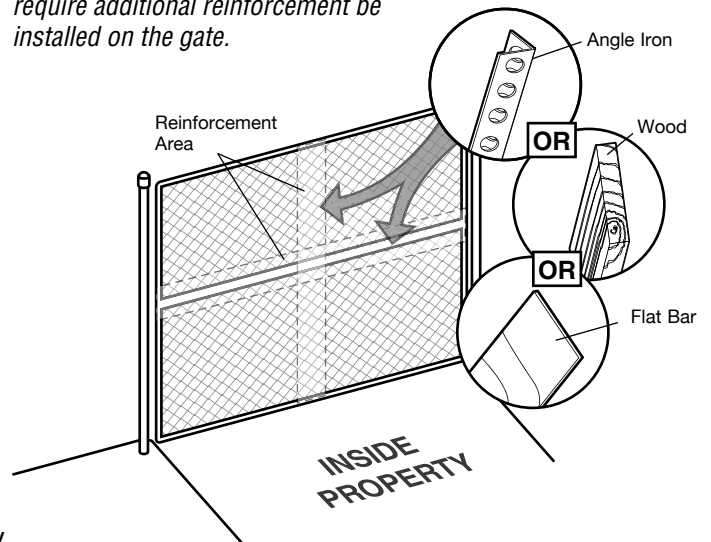
# 10

## SECURE GATE BRACKET TO GATE

Drill holes in gate (or reinforcement, if necessary) that are large enough for the gate bracket mounting hardware. Make sure the gate operator (arm) is level, and then secure the gate operator to the gate using hardware (not provided).



**NOTE:** Some installations may require additional reinforcement be installed on the gate.



Manually move the gate to verify that it opens and closes fully.

# 11

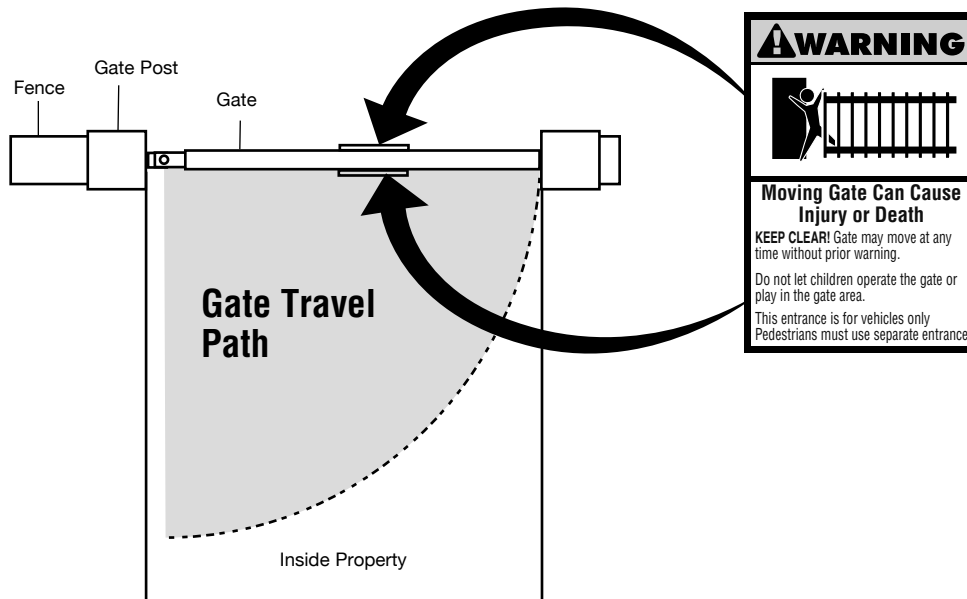
## WARNING SIGN PLACEMENT

Warning placards **MUST** be installed on both sides of the gate and in plain view. Fasten them to the gate with cable ties.

## WARNING

To prevent **SERIOUS INJURY** or **DEATH** from a moving gate:

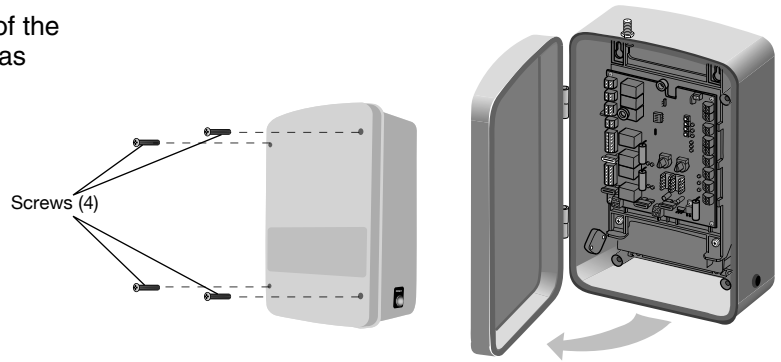
- Install warning signs on the front and back of the gate in **PLAIN VIEW**.
- Permanently secure each warning sign in a suitable manner using fastening holes.



**If installing a 2nd operator, repeat installation steps 1-11 for the second gate before proceeding to the next page.**

# 13 MOUNT THE CONTROL BOX

The control box MUST be mounted within 5' of the gate operator. Mount the control box as high as possible for best radio reception.

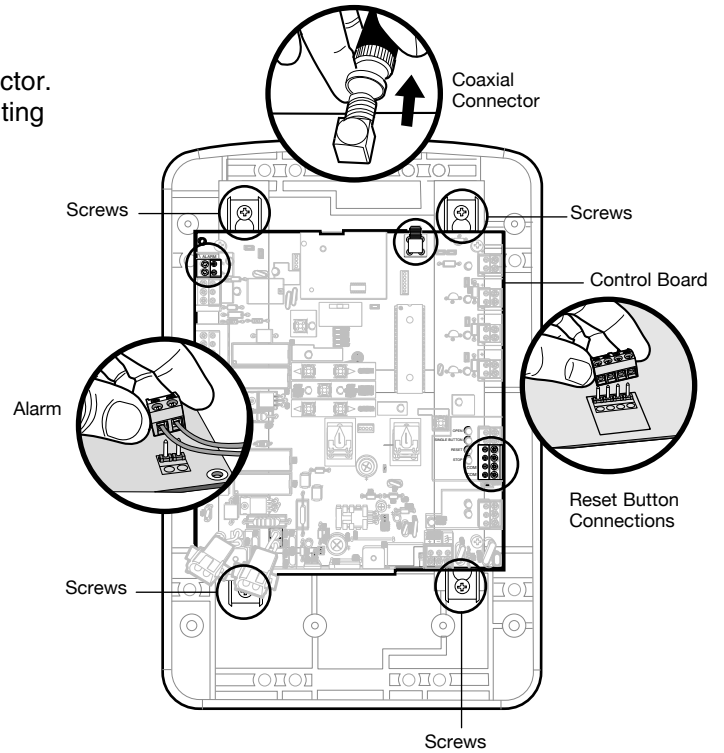


## Open the Control Box

Remove screws and open the control box.

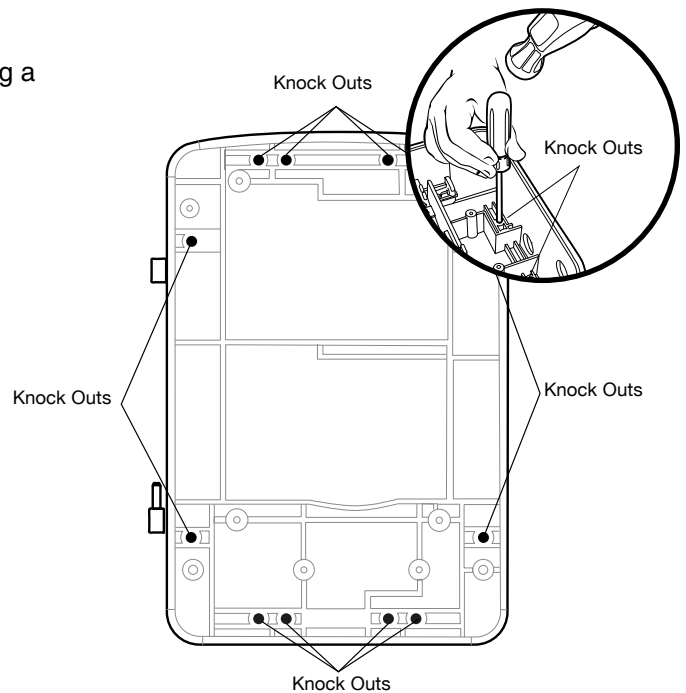
## Remove the Control Board

Disconnect the reset button, alarm, and coaxial connector. Loosen screws to remove the control board and mounting bracket. Remove batteries and set aside.



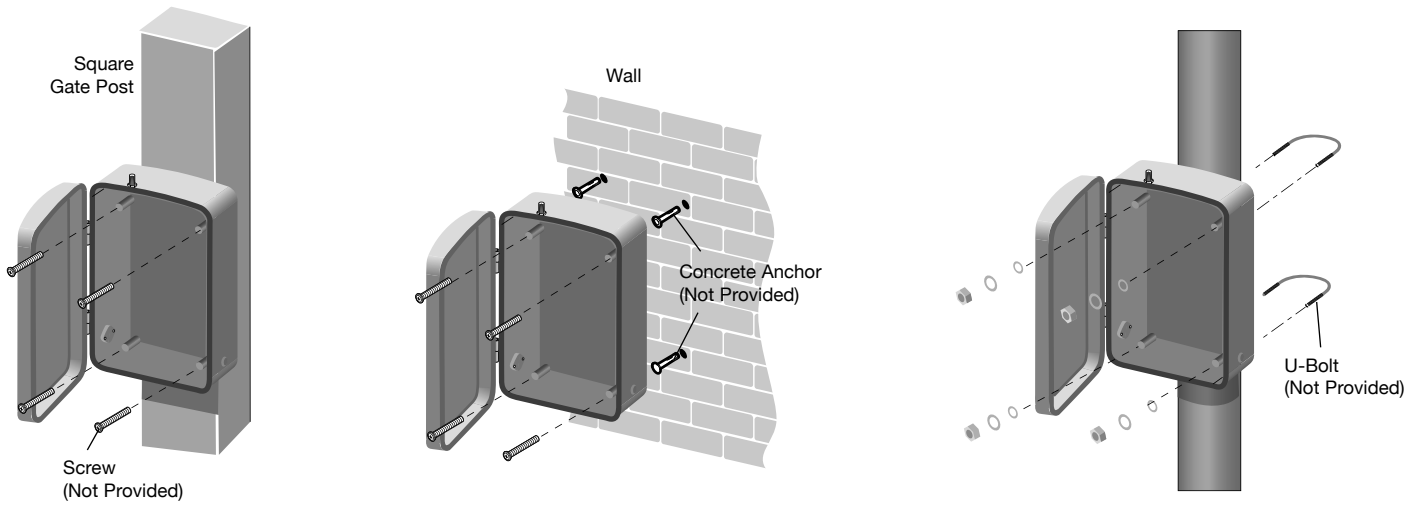
## Select Mounting Holes

Select holes to be used for mounting and knock out using a screwdriver and hammer.



## MOUNT THE CONTROL BOX (CONTINUED)

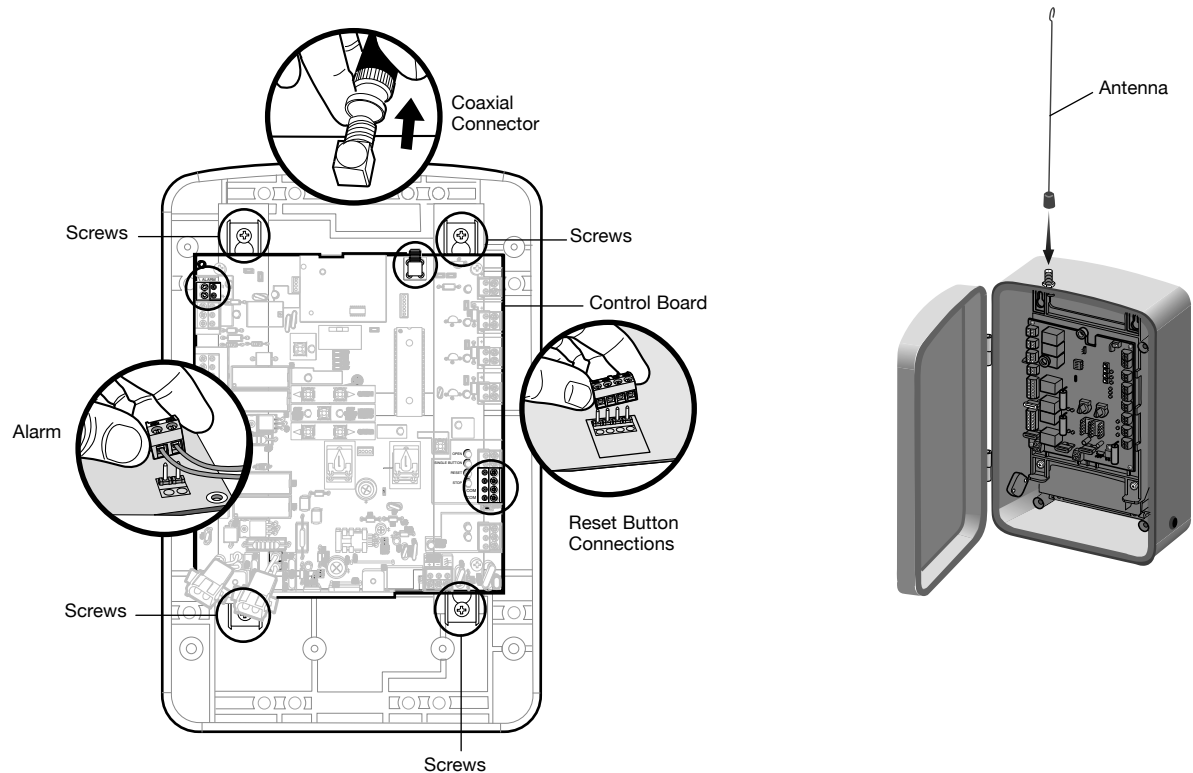
Secure the control box to mounting surface (post, wall, column, etc.) using the appropriate hardware (not provided).



## 14 INSTALL THE CONTROL BOARD

Attach the antenna. Reinstall the batteries, control board, alarm, and reset button.

**NOTE:** Make sure the battery leads are on the left side of the control box and not pinched.



# WIRING

## **WARNING**

To reduce the risk of SEVERE INJURY or DEATH:

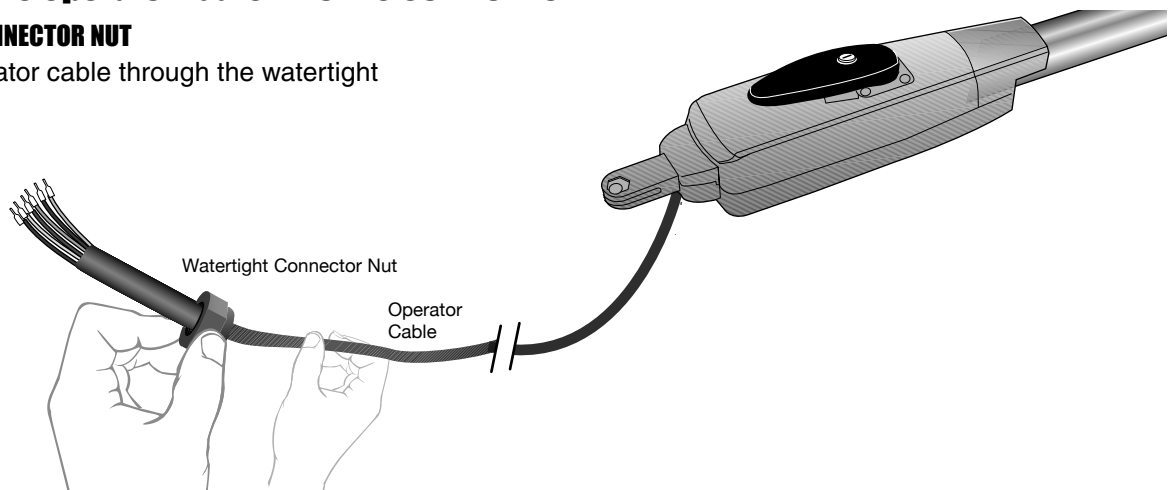
- BEFORE installing power wiring or control stations be sure to follow ALL specifications and warnings described below.
- ANY maintenance to the operator or in the area near the operator MUST not be performed until the batteries are disconnected. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.

- ALL electrical connections MUST be made by a qualified individual.
- DO NOT install ANY wiring or attempt to run the operator without consulting the wiring diagram. We recommend that you install an optional reversing edge BEFORE proceeding with the control station installation.

## Connect the Gate Operator (Gate 1) to the Control Box

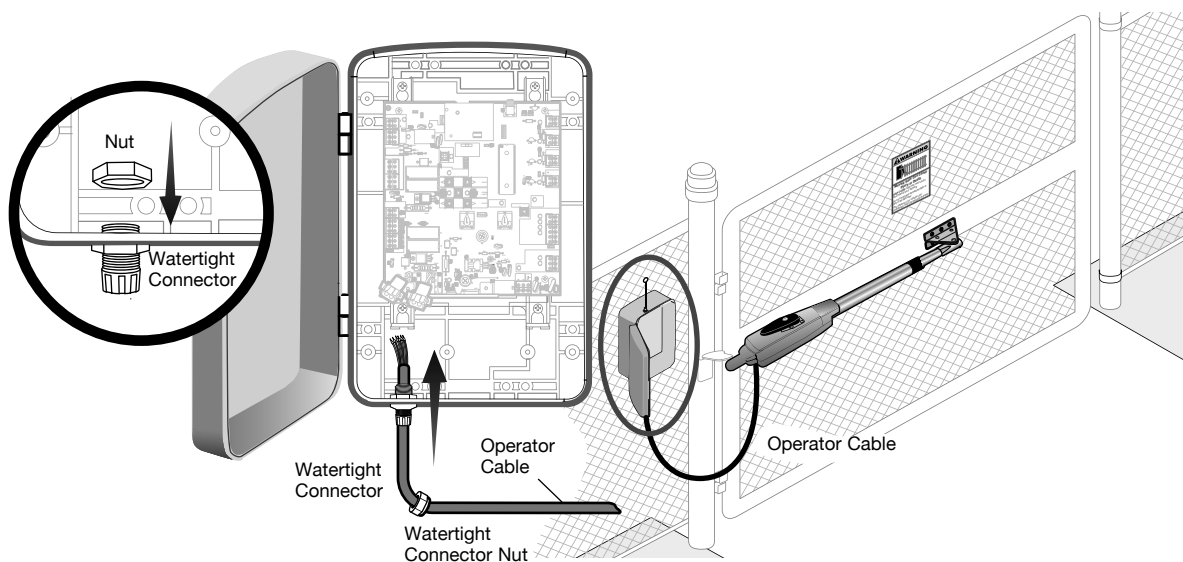
### 1 WATERTIGHT CONNECTOR NUT

Insert the operator cable through the watertight connector nut.



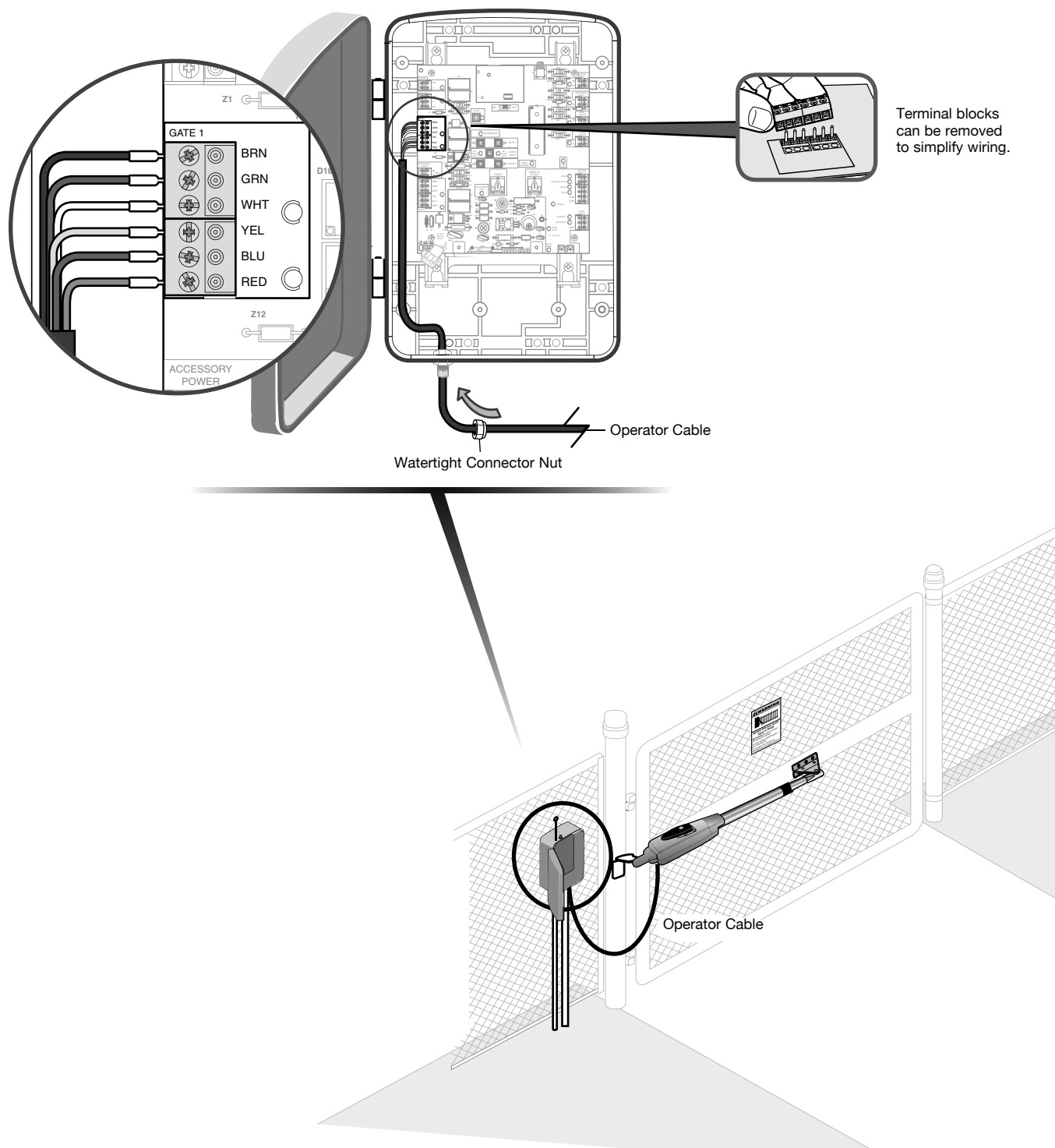
### 2 INSERT THE OPERATOR CABLE

Insert the watertight connector into the bottom of the control box and tighten with nut. Insert the operator cable through the watertight connector mounted in the bottom of the control box.



### 3 CONNECT THE OPERATOR TO THE CONTROL BOARD

Extend the operator cable and wires to the **Gate 1** connector and connect as shown. Tighten watertight connector nut.



If installing one operator, proceed to page 27.  
If installing two operators, continue to the next page.

## Connect the Gate Operator (Gate 2) to the Control Box (Model LA412-S Only)

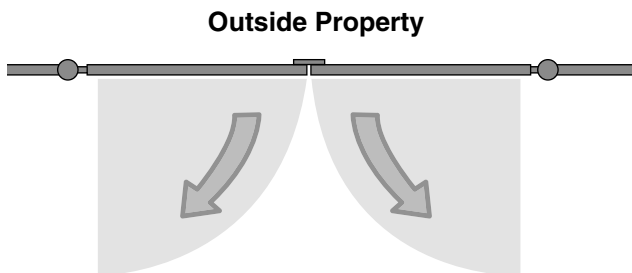
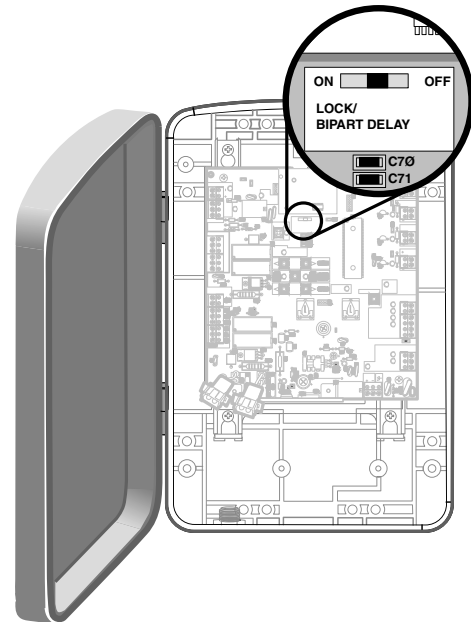
Occasionally in dual gate installations, one gate will need to open first and close second. This would happen if there was an ornamental overhang on one gate or if using a solenoid lock, for example. This gate is called the Primary gate and needs to be connected to Gate 1 connections on the control board. Thus, it is preferred that the control box be installed on the same side as this gate. If there is no appropriate location on that side for the control box, then mount the control box on the opposite side, but connect the operator closest to the control box to the Gate 2 connector and the operator on the opposite side to the Gate 1 connector.

**NOTE:** The gate with the longer travel span (opening) must be set as the primary gate (GATE 1).

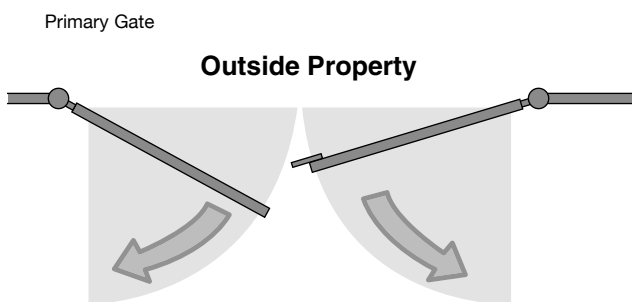
### 4 SET THE LOCK/BIPART DELAY

The **LOCK/BIPART DELAY** switch on the control board needs to be set to the ON position.

The following illustration shows a dual gate configuration with a decorative overlapping piece on the outside of the gate.



Primary Gate - Connect to Gate 1 Connector on Control Board.



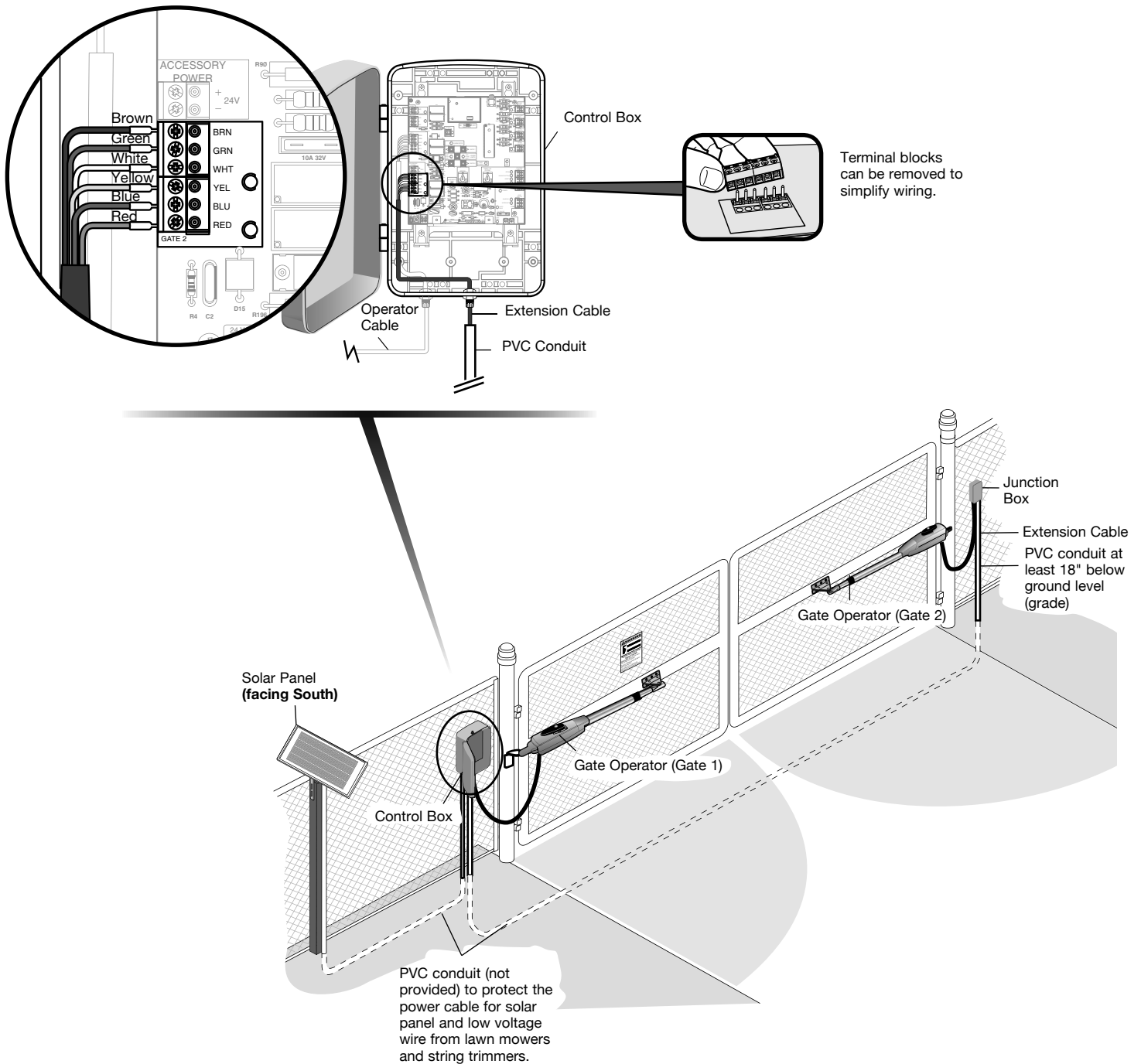
If a solenoid lock is being used on a gate, the gate with the lock attached to it is the primary gate.

## 5 CONNECT SECOND OPERATOR TO CONTROL BOARD (MODEL LA412-S ONLY)

- Before digging, contact local underground utility locating companies.
- Trench across driveway to bury the extension cable.
- Use PVC conduit to prevent damage to cables.
- Select hole in bottom of the control box to be used for the extension cable.
- Insert extension cable through watertight connector nut and through an available watertight connector mounted in the control box.
- Extend cable and wires to **Gate 2** connector and connect as shown.
- Secure extension cable to control box using watertight connector nut.

**CAUTION**

To AVOID damaging gas, power or other underground utility lines, contact underground utility locating companies BEFORE digging.



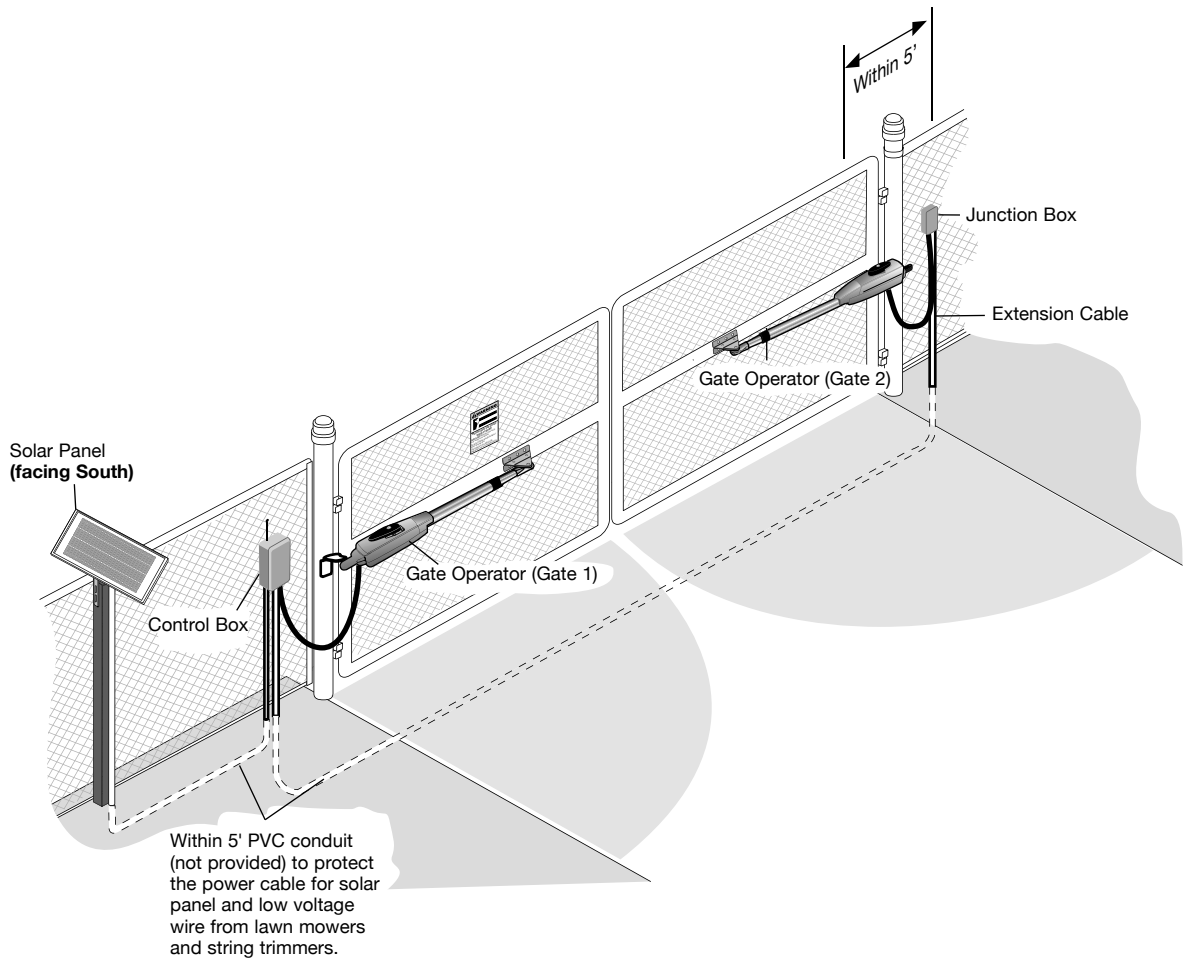
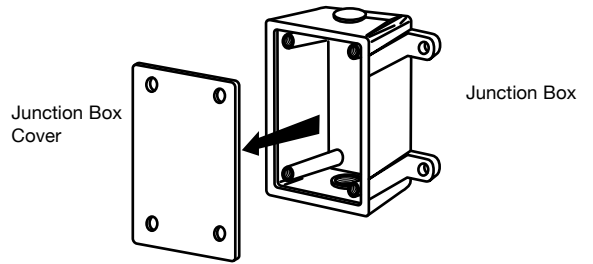
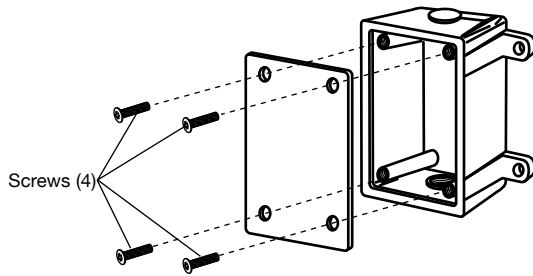


## 6 JUNCTION BOX

The following items are required to complete the junction box installation:

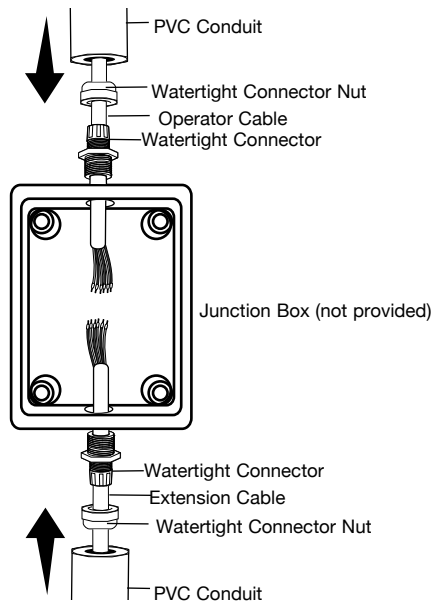
- 4 x 4 Junction Box with 3/4" NPT threaded port holes
- Screws
- PVC Conduit

Open the junction box by removing screws (4) and set aside.  
Mount the junction box within 5' of second operator.



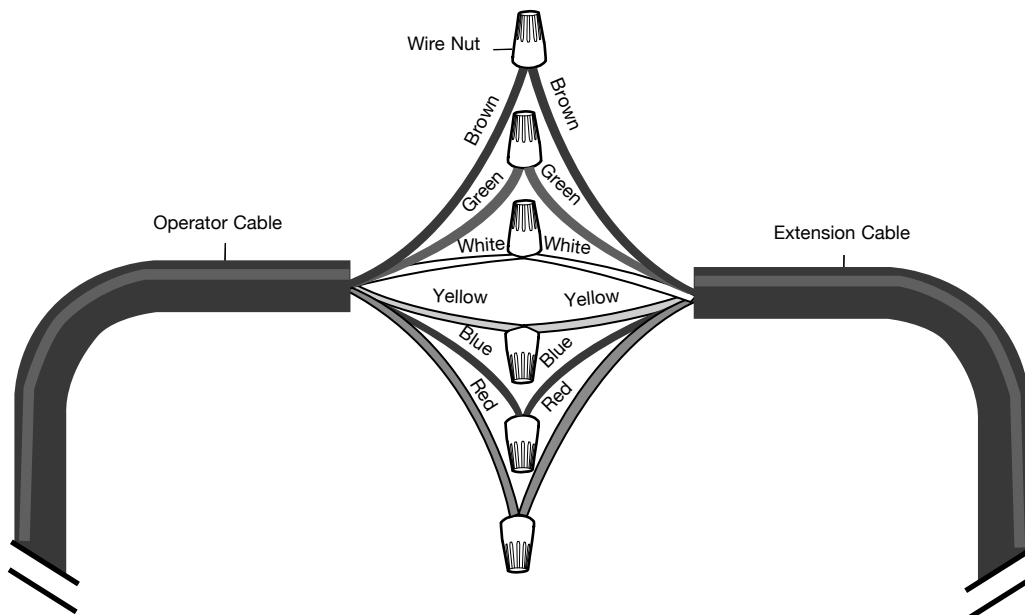
## 7 CONNECT WATERTIGHT CONNECTORS

Route operator cable and extension cable through watertight connector nut and watertight connector. Insert cables and watertight connectors into the holes in the bottom of the junction box (not provided). Feed extension cable through PVC conduit and secure with connector nut.



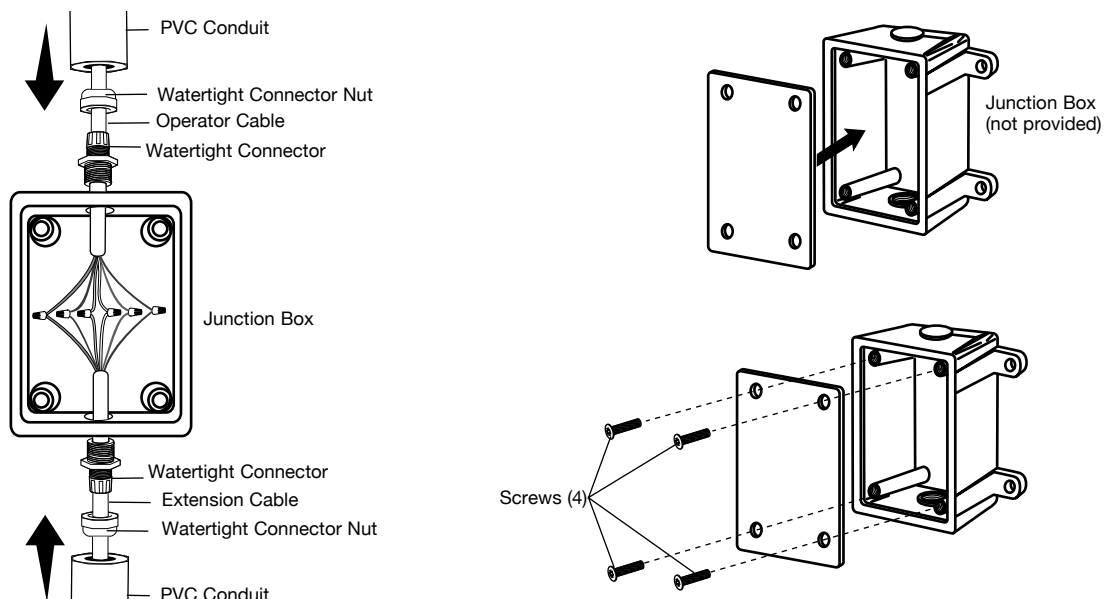
## 8 CONNECT WIRES IN JUNCTION BOX

Remove terminals from operator cable. Strip wires and twist like colored wires together with wire nuts.



## 9 SECURE JUNCTION BOX

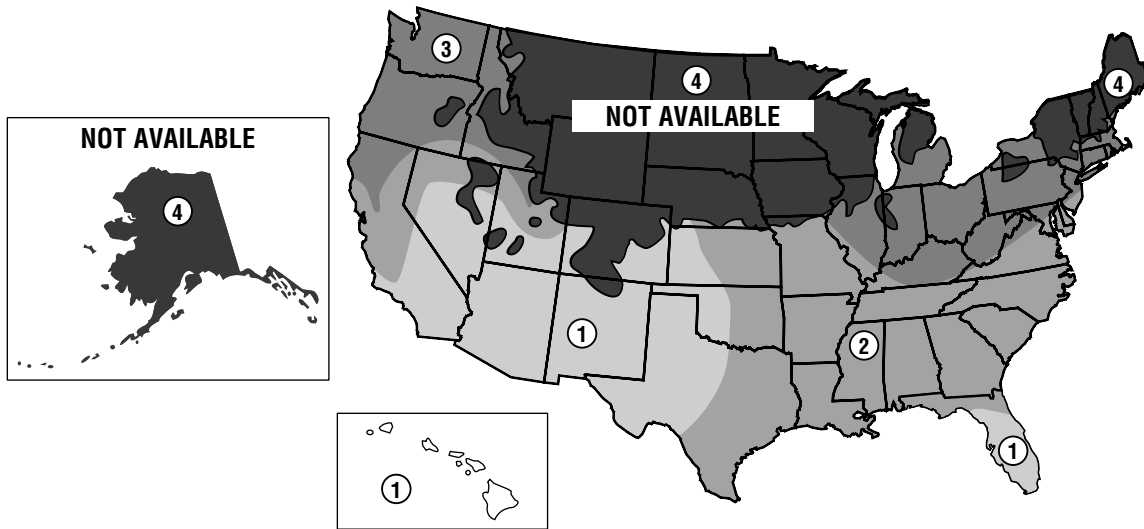
Put wires inside of junction box. Secure operator and extension cables with watertight nut. Reinstall cover.



# SOLAR PANEL INSTALLATION

## Select Site for Solar Panel(s)

The solar panel(s) must be located in an open area clear of obstructions and shading for the entire day. The solar panel(s) comes with a 10' cable. If a location near the control box cannot be found, an additional cable will be required. The LA412 Solar Gate Operator is not supported in northern climates where temperatures reach below -4F. This is due to cold weather and a reduced number of hours of sunlight during the winter months. Cycle rate may vary from solar chart for areas that reach below 32F. Solar panels should be cleaned on a regular basis for best performance to ensure proper operation.



NUMBER OF CYCLES PER DAY					
Single Arm Installations					
			Zone 1	Zone 2	Zone 3
10W SOLAR	1 PANEL	Arm Only	50	40	12
		Accessories			
		Solenoid Lock	50	35	10
		Loop	50	31	10
LM202	50	31	10		
20W SOLAR	2 PANEL	Arm Only	50	50	28
		Accessories			
		Solenoid Lock	50	50	25
		Loop	50	50	26
LM202	50	50	26		
30W SOLAR	3 PANEL	Arm Only	50	50	46
		Accessories			
		Solenoid Lock	50	50	40
		Loop	50	50	44
LM202	50	50	44		

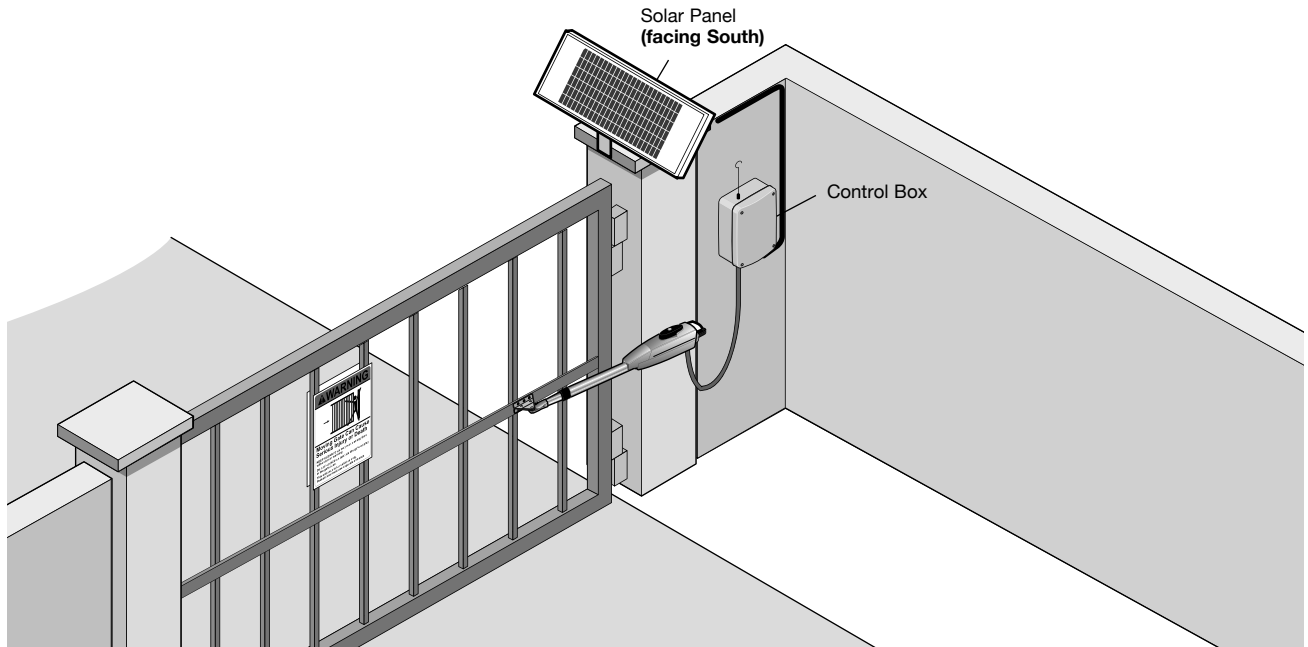
NUMBER OF CYCLES PER DAY					
Dual Arm Installations					
			Zone 1	Zone 2	Zone 3
10W SOLAR	1 PANEL	Arms Only	50	25	8
		Accessories			
		Solenoid Lock	50	23	7
		Loop	50	23	6
LM202	50	23	6		
20W SOLAR	2 PANEL	Arms Only	50	50	20
		Accessories			
		Solenoid Lock	50	50	18
		Loop	50	50	18
LM202	50	50	18		
30W SOLAR	3 PANEL	Arms Only	50	50	30
		Accessories			
		Solenoid Lock	50	50	27
		Loop	50	50	28
LM202	50	50	28		

The map (above) and cycles/day ratings are approximations and do not account for installed accessories that draw additional battery power. Ratings vary based on gate construction and installation. They are also shown for using a single 10W solar panel in conjunction with two 12 Volt 7.0 AH batteries. Ratings will improve by adding additional 10W solar panels. If required, up to three 10W panels (30W total) can be wired in parallel to increase the number of cycles per day.

**NOTE:** The solar panel(s) recommendation is based upon the average solar radiation and the temperature effects on batteries in the given regions. Local geography and weather conditions may require additional solar panels. Solar panels cannot be installed in areas that experience heavy fog or lake effect rain and snow.

# 1 OVERVIEW OF SOLAR PANEL INSTALLATION

Make sure the control box has two 12V 7AH batteries installed. Do not connect batteries until instructed.

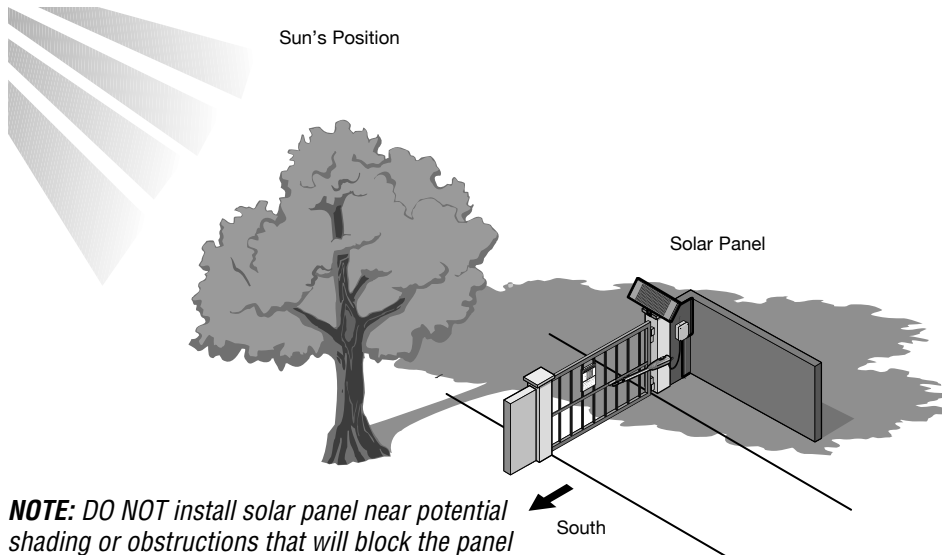


## 2 POSITION SOLAR PANEL(S)

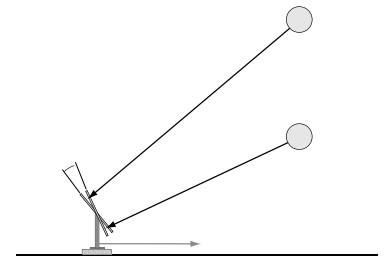
**NOTE:** If the panel(s) is not casting a shadow, the battery is not being charged.

The location of the panel(s) is critical to the success of the installation. In general, the panel(s) should be mounted using the provided angle bracket facing **due south**. The solar panel(s) should be mounted in an area clear of all obstructions and shading from buildings and trees. The area should be clear for a 180° arc from due east of the panel(s) location to due west of the panel(s) location.

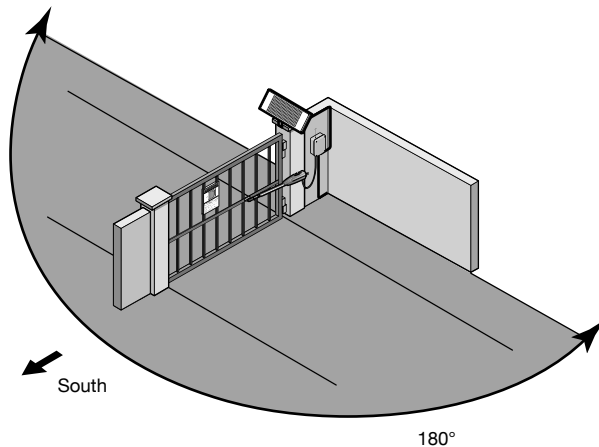
**NOTE:** Tall trees or buildings that do not shade the solar panel(s) in the summer could shade the solar panel(s) during the winter months when the sun sits lower in the sky.



**NOTE:** DO NOT install solar panel near potential shading or obstructions that will block the panel during any part of the day.



**TIP:** To optimize the system for winter operation the angle can be increased an additional 15° (solar panel(s) sits more vertical).



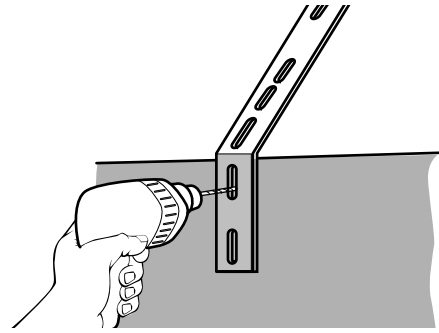
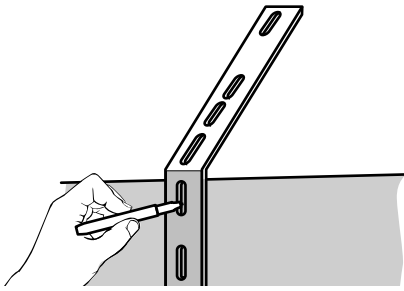
**TIP:** The area around the solar panel(s) should be clear of shadows or obstructions to the sun for a 180° arc east to west.

**TIP:** Wire runs should be kept as short as possible. The solar panel(s) can be located up to 100' from the operator using #16 AWG wire in any direction, including elevating it.

### 3 POSITION SOLAR BRACKET

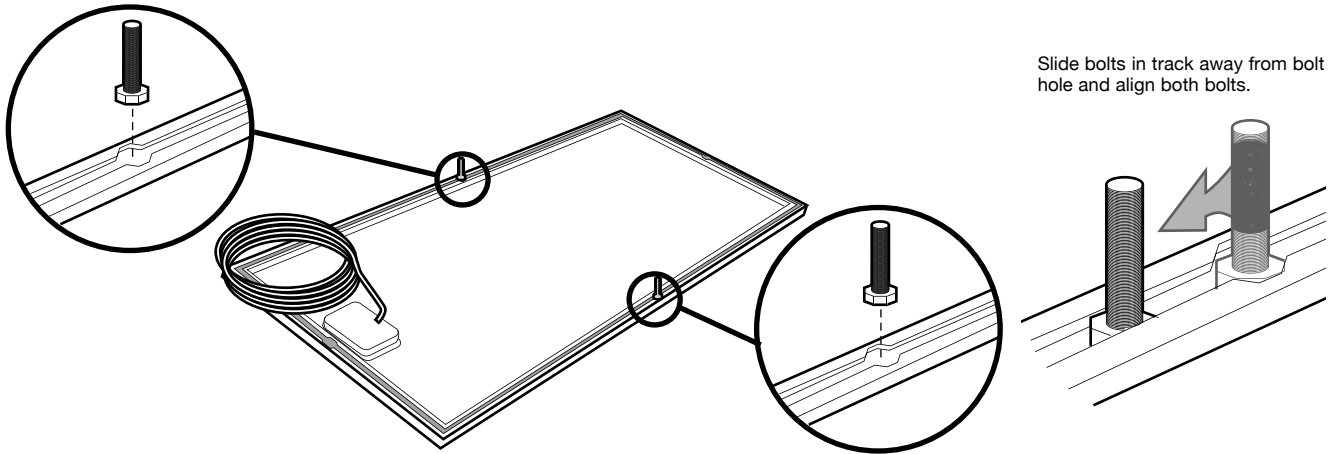
Position solar bracket on mounting surface. Mark and drill holes.

**NOTE:** Solar panel(s) **MUST** be installed facing south. Use a compass to determine direction.



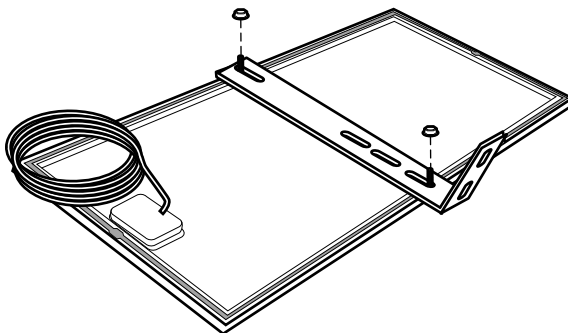
### 4 INSERT MOUNTING BOLTS

Insert two bolts into the track located on the back of the solar panel(s).



### 5 SECURE SOLAR PANEL(S) TO SOLAR BRACKET

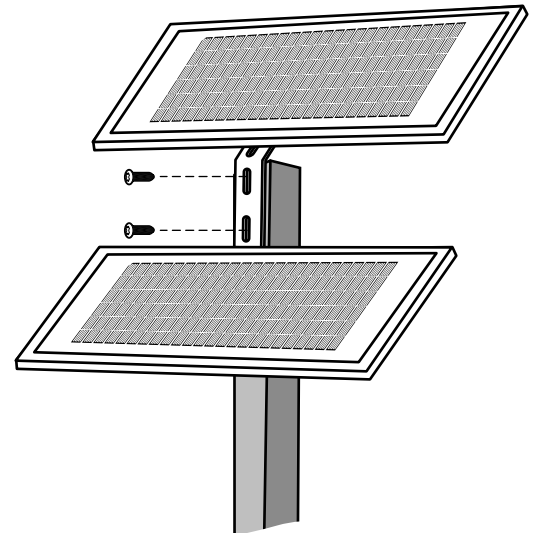
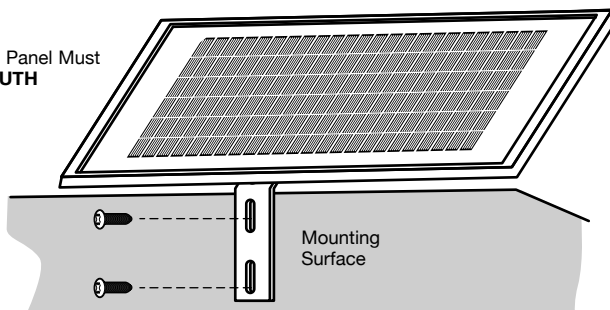
Secure solar panel(s) to solar bracket using two washered nuts.



### 6 MOUNT SOLAR PANEL(S) ASSEMBLY

Secure solar panel(s) assembly to mounting surface using appropriate hardware.

Mounted Panel Must Face **SOUTH**



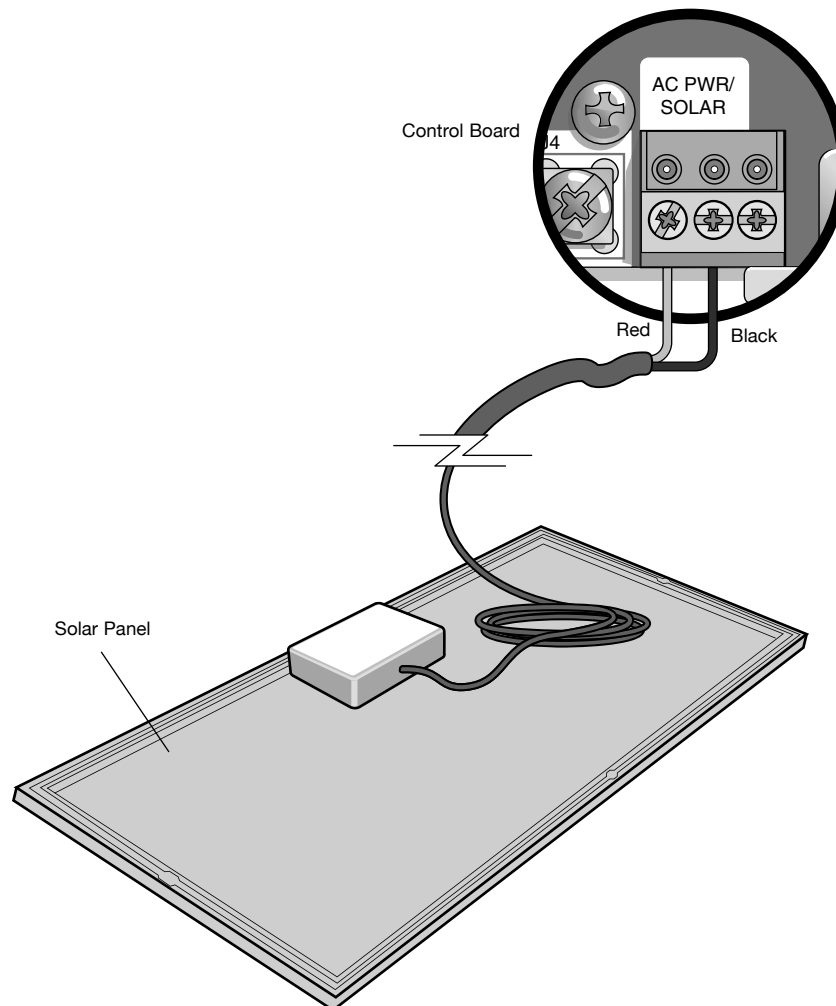
## 7 CONNECT SOLAR PANEL(S) TO OPERATOR CONTROL BOX

Open the control box cover. Disconnect all power and batteries from the control board. Run the solar panel cable to the bottom of the control box. Thread the cable through the watertight connector and pull the cable through until it reaches the **AC PWR/SOLAR** connector on the control board. Tighten the watertight connector on the cable. Attach the solar panel wires to **AC PWR/SOLAR** input terminal (polarity is not important). Leave the **AC PWR/SOLAR** earth ground connection open.

**NOTE:** The system is designed to be charged by either an AC plug-in transformer or a separate solar panel, but not both.

Connect the **AC PWR/SOLAR** connector to the control board. With the batteries still disconnected, the control board should power up if the solar panel is correctly installed and the sun is shining (the **diagnostic LED** will blink). Use the cable ties to secure the solar panel cable away from places where it could be damaged.

**NOTE:** If the sky is too overcast to allow the solar panel to power up the system, the panel will need to be verified at another time when the sun is shining. There is no other way to verify the panel installation.



**⚠️ ⚠️ WARNING**

To avoid **SERIOUS INJURY** or **DEATH** from a moving gate:

- Disconnect **ALL** electric and battery power **BEFORE** performing **ANY** service or maintenance.
- **DO NOT** connect more than 3 solar panels.
- **DO NOT** connect solar panel(s) when power supply is connected.

## 8 CONNECT BATTERIES

The batteries are charged in circuit by using the solar panel (provided).

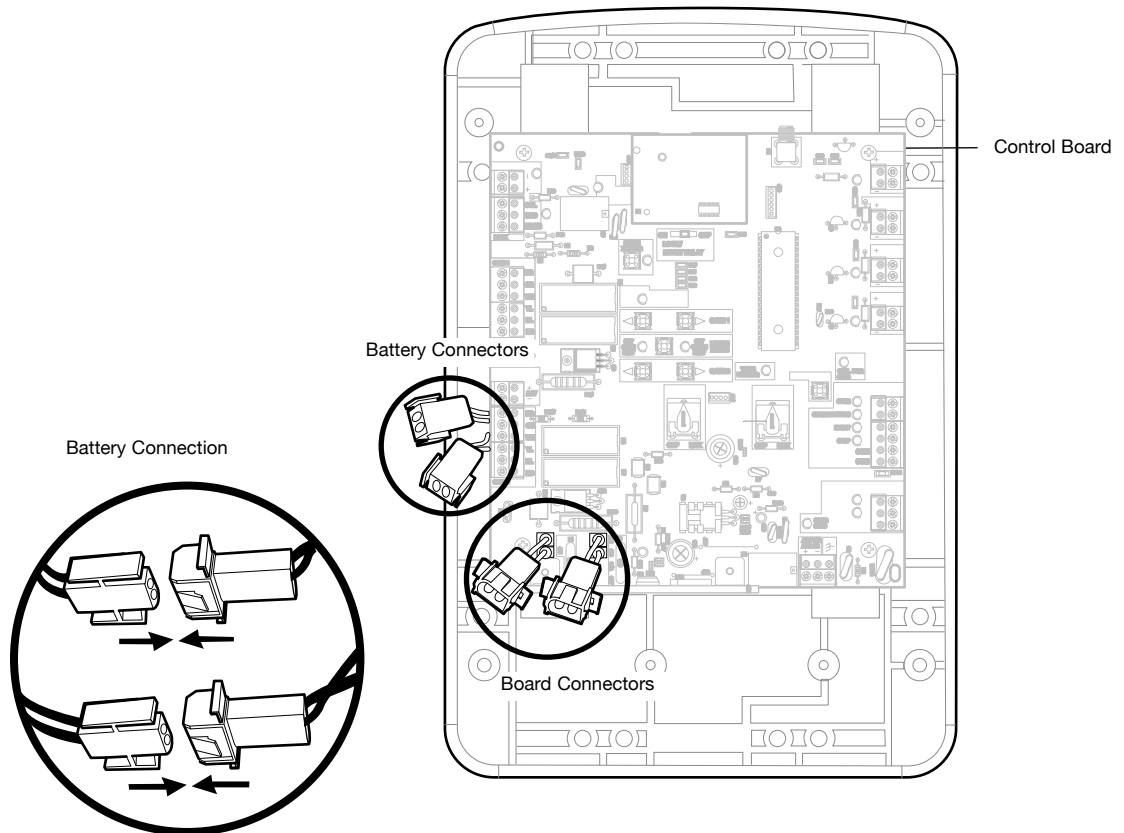
Locate the two white battery plugs on the left-hand side of the control box. Connect the plug from the battery to connector on the control board.

**NOTES:** Batteries will degrade over time depending on temperature and usage. For best performance, the batteries should be changed every 3 years.

Batteries do not perform well in extremely cold temperatures.

## CAUTION

To reduce the risk of FIRE or INJURY to persons use ONLY LiftMaster part 27-NP712 for replacement batteries.





# PROGRAMMING

## Program Limits

The limits are internal settings that indicate when the gates are in the fully open position and the fully closed position. For proper functionality, the limits must be programmed during the installation process. The programming uses a combination of buttons on the control board.

The specific buttons used for programming depends on which side of the gate the control box is mounted and how many operators the installation includes. Refer to pages 11 and 13 to determine if the gate is Left- or Right-handed.

If a mistake is made during programming press the **RESET** button on the outside of the control box to start over.

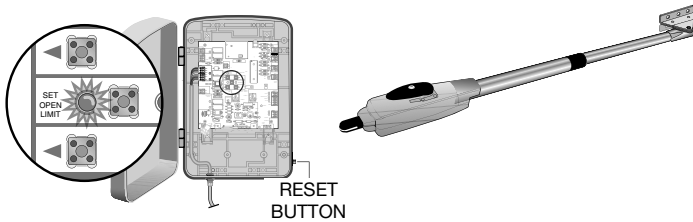
### SINGLE ARM LEFT-HAND SIDE

**NOTE:** The programming can be exited at any time by pressing the **RESET** button. The programming times-out automatically after 60 seconds of inactivity.

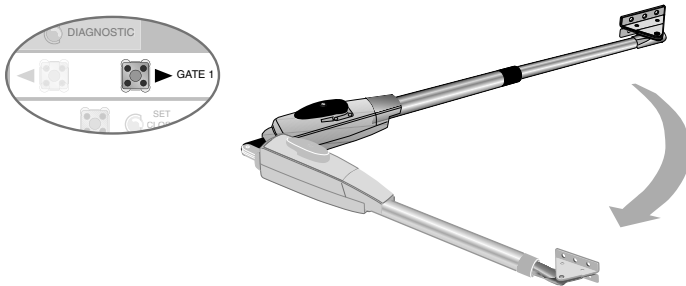
#### PROGRAM OPEN

With the gate in the **CLOSED** position, press the **LEARN LIMITS** button (**SET OPEN LIMIT** LED will blink).

LEARN LIMITS button

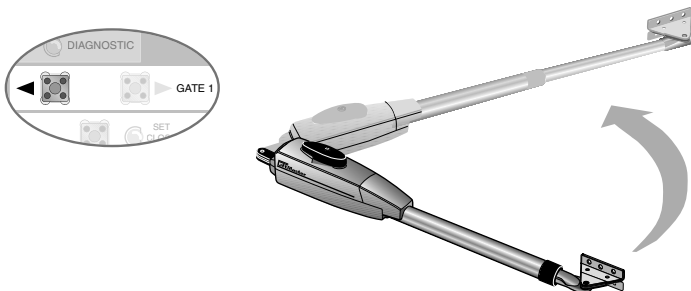


Press the **Gate 1** right button to move gate to the desired OPEN position. When gate is in the desired position, press the **LEARN LIMITS** button again. Control board will beep.



#### PROGRAM CLOSE

Press the **Gate 1** left button to move gate to the desired CLOSED position. When gate is in the desired closed position, press the **LEARN LIMITS** button again.



The control board beeps and the **SET OPEN LIMIT** and **SET CLOSE LIMIT** LEDs stop blinking, programming is now complete. (If the **SET OPEN LIMIT** LED continues to blink, repeat programming. If the problem continues, see Troubleshooting section.)

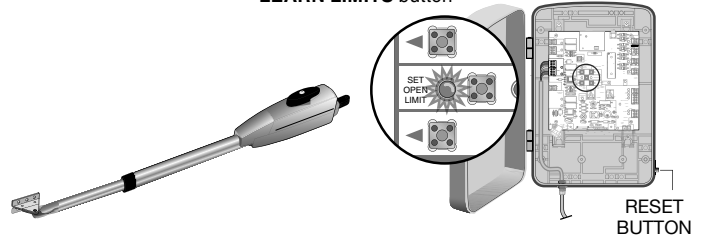
Test the limits by pressing the SBC to open and close the gate.

### SINGLE ARM RIGHT-HAND SIDE

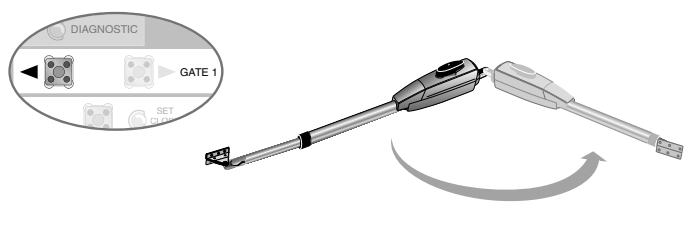
#### PROGRAM OPEN

With the gate in the **CLOSED** position, press the **LEARN LIMITS** button (**SET OPEN LIMIT** LED will blink).

LEARN LIMITS button

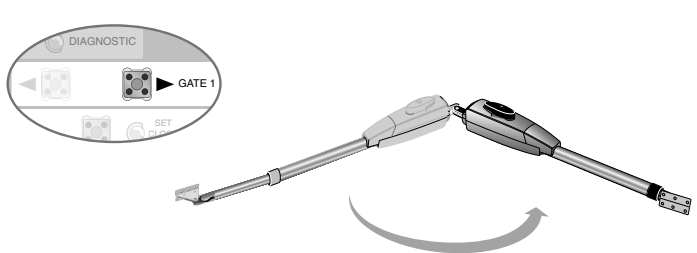


Press the **Gate 1** left button to move gate to the desired OPEN position. When gate is in the desired position, press the **LEARN LIMITS** button again. Control board will beep.



#### PROGRAM CLOSE

When the **SET CLOSE LIMIT** LED blinks, press the **Gate 1** right button. When gate is in the desired closed position, press the **LEARN LIMITS** button.



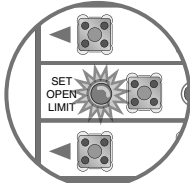
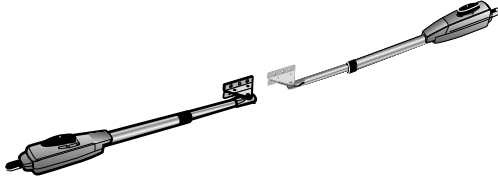
**NOTES:**

- The gate with the longer travel span (opening) must be set as the primary gate (GATE 1).
- If one gate is overlapping the other, the gate that is overlapping must be connected to GATE 1 so it will start moving before the other gate; gate 2 may need to be closed first if there is overlap or a gate lock is being used.
- The programming can be exited at any time by pressing the RESET button. Programming times-out automatically after 60 seconds of inactivity.

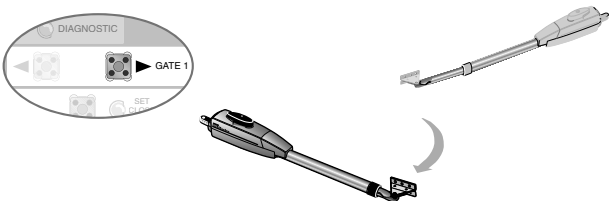
**DUAL GATE (LEFT-SIDE PRIMARY OPERATOR)**

**PROGRAM OPEN**

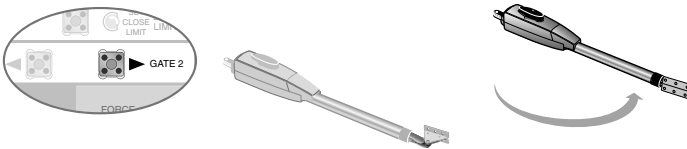
With the gate in the **CLOSED** position, press the **LEARN LIMITS** button (**SET OPEN LIMIT** LED will blink).



Press the **GATE 1** right button to open the left operator.



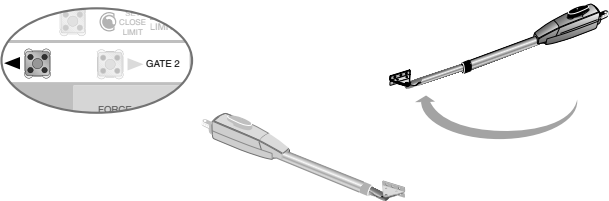
Press the **GATE 2** right button to move the right operator into the OPEN position.



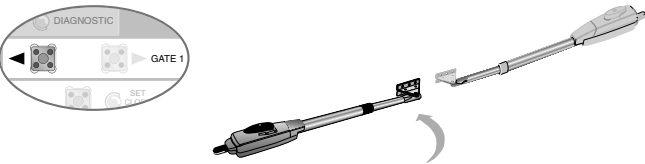
Press the **LEARN LIMITS** button. Control board will beep.

**PROGRAM CLOSE**

When the **SET CLOSE LIMITS** LED blinks, press the **GATE 2** left button to close the right operator.



Press the **GATE 1** left button to close the left operator.



Press the **LEARN LIMITS** button.

The control board beeps and the **SET OPEN LIMIT** and **SET CLOSE LIMIT** LEDs stop blinking, programming is now complete. (If the SET OPEN LIMIT LED continues to blink, repeat programming. If the problem continues, see Troubleshooting section.)

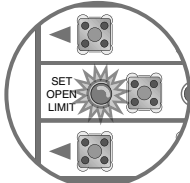
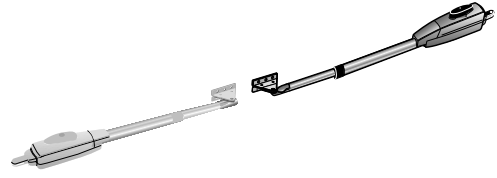
Test the limits by pressing the SBC to open and close the gate.

Programming

**DUAL GATE (RIGHT-SIDE PRIMARY OPERATOR)**

**PROGRAM OPEN**

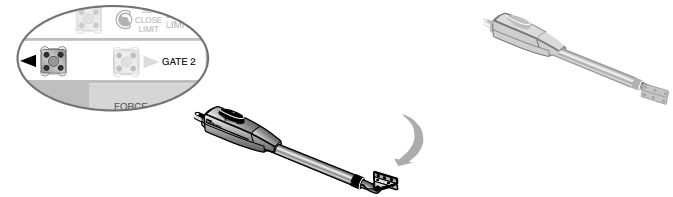
With the gate in the **CLOSED** position, press the **LEARN LIMITS** button (**SET OPEN LIMIT** LED will blink).



Press the **GATE 1** left button to open the right operator.



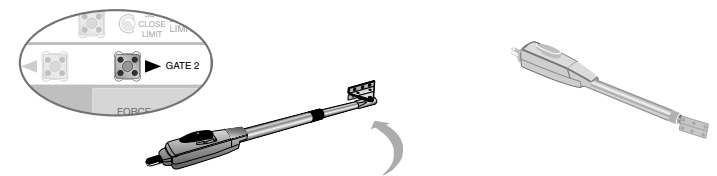
Press the **GATE 2** left button to move the left operator into the OPEN position.



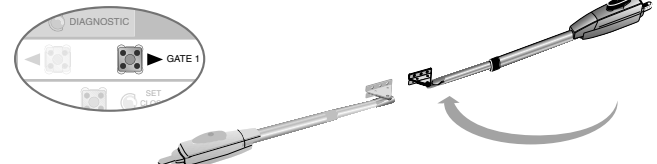
Press the **LEARN LIMITS** button. Control board will beep.

**PROGRAM CLOSE**

When the **SET CLOSE LIMITS** LED blinks, press the **GATE 2** right button to close the left operator.



Press the **GATE 1** right button to close the right operator.



Press the **LEARN LIMITS** button.

## Force and Timer to Close

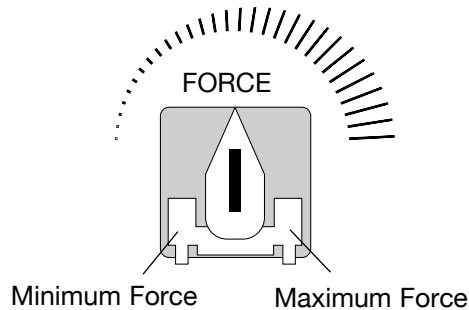
### FORCE ADJUSTMENT

The operator is equipped with an obstruction sensing feature. If the gate encounters an obstruction the operator will automatically reverse direction and stop. Based on the length and weight of the gate it may be necessary to make force adjustments. The force adjustment should be high enough that small objects such as branches or wind will not cause nuisance interruptions but low enough to prevent serious injury to a person or a vehicle.

#### To adjust the force:

Using the 3-button remote or the Single Button Control (SBC) button on the control board, open and then close the gate. If the gate stops or reverses before reaching the fully open or closed position increase the force by turning the force control slightly. Run operator through a complete cycle.

**NOTE:** Weather conditions can affect the gate movement, so seasonal adjustment may be required. The force control is factory set to the mid position.



### TIMER-TO-CLOSE (TTC)

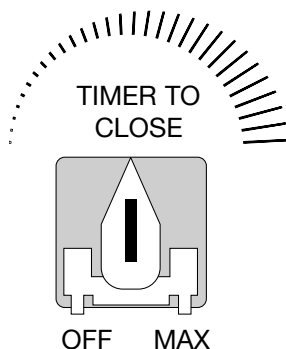
The **TIMER TO CLOSE** feature can be set to automatically close the gate after a specified time period. The TTC is factory set to OFF.

If the TTC is set to the OFF position, then the gate will remain open until the operator receives another command from a remote control or SBC.

#### To set the TIMER TO CLOSE:

Rotate the **TIMER TO CLOSE** dial to the desired setting. The range is 0 to 180 seconds, 0 seconds is OFF.

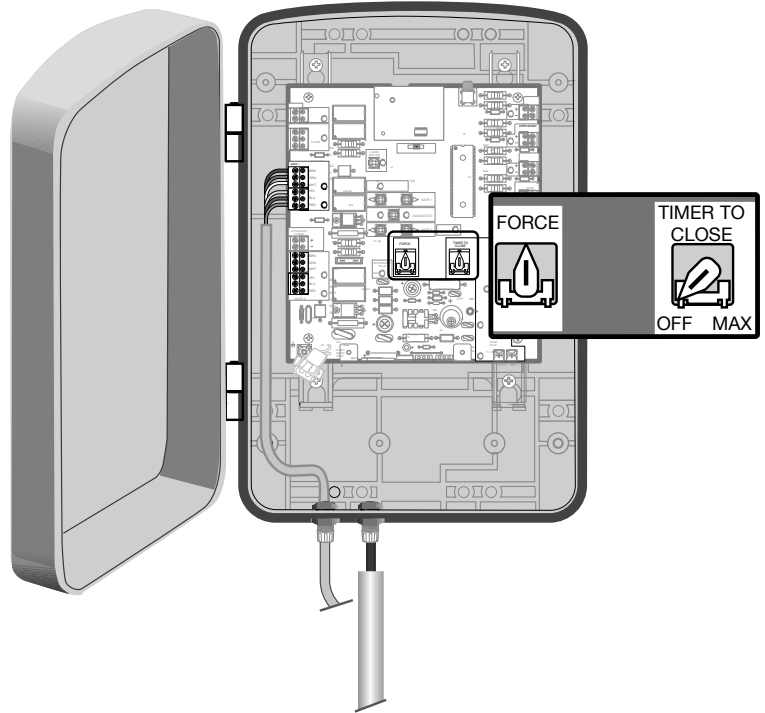
**NOTE:** Any radio command, SBC, or CLOSE command on the control board prior to the TTC expiring will close the gate. The TTC is reset by any signals from the loops, close edges, and close safety sensors (IR's).



## ⚠ WARNING

Without a properly installed safety reversal system, persons (particularly small children) could be **SERIOUSLY INJURED** or **KILLED** by a closing gate.

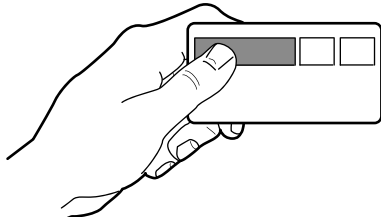
- Too much force on gate will interfere with proper operation of safety reversal system.
- **NEVER** increase force beyond minimum amount required to close gate.
- **NEVER** use force adjustments to compensate for a binding or sticking gate.
- If one control (force or travel limits) is adjusted, the other control may also need adjustment.
- After **ANY** adjustments are made, the safety reversal system **MUST** be tested. Gate **MUST** reverse on contact with a rigid object.



## To Add or Reprogram a Remote Control (not provided)

1. Press **LEARN XMITTER** button and release (LED will light up).
2. Press remote button, the LED will flash, alarm output will activate twice.
3. Repeat steps 1 and 2 until all remote controls are programmed (50 remote controls maximum).

**NOTE:** For highest level of security, we recommend the Security® line of products. Refer to Accessories.



## ⚠ WARNING

To prevent possible serious injury or death from a moving gate or garage door:

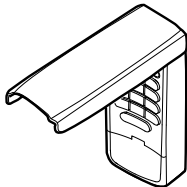
- ALWAYS keep remote controls out of reach of children. NEVER permit children to operate, or play with remote control transmitters.
- Activate gate or door ONLY when it can be seen clearly, is properly adjusted, and there are no obstructions to door travel.
- ALWAYS keep gate or garage door in sight until completely closed. Never permit anyone to cross path of moving gate or door.

**NOTICE:** To comply with FCC and/or Industry Canada (IC) rules, adjustment or modifications of this receiver and/or transmitter are prohibited, except for changing the code setting or replacing the battery. THERE ARE NO OTHER USER SERVICEABLE PARTS.

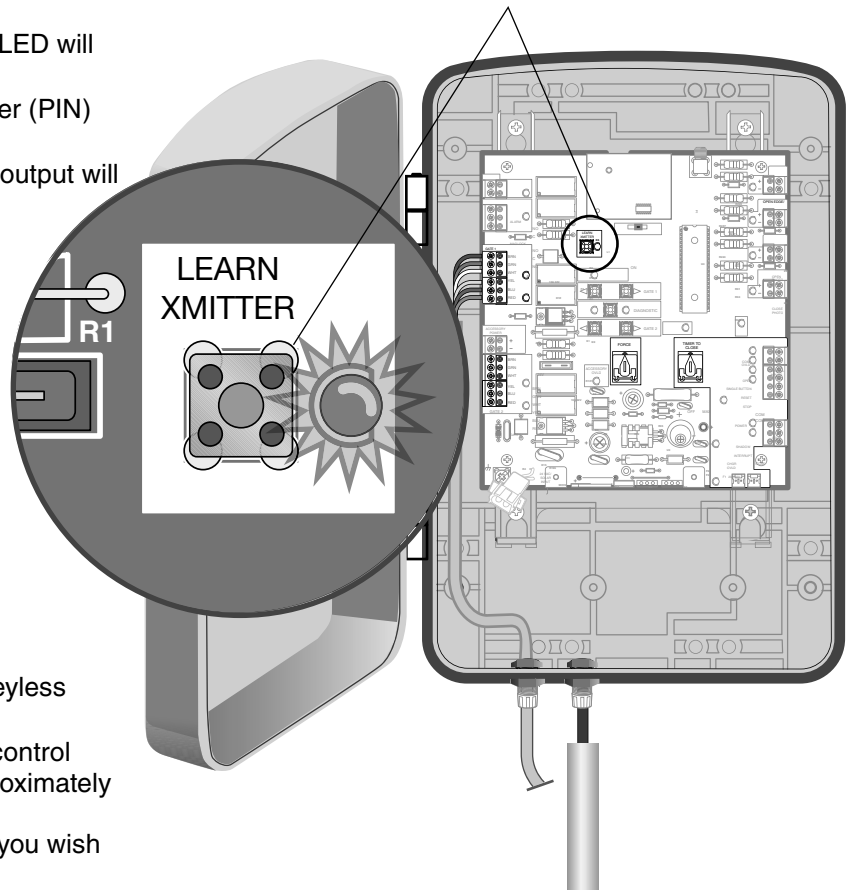
Tested to Comply with FCC Standards FOR HOME OR OFFICE USE. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## To Add a Wireless Keyless Entry (not provided)

1. Press **LEARN XMITTER** button and release (LED will light up).
2. Enter a four digit personal identification number (PIN) of your choice on the keypad.
3. Then press ENTER, the LED will flash, alarm output will activate twice.



Remote Control **LEARN XMITTER** Button



## To Erase All Codes

To deactivate any unwanted remote controls or keyless entries, first erase all codes:

Press and hold the **LEARN XMITTER** button on control board until the learn indicator light goes out (approximately 6 seconds). All previous codes are now erased.

Reprogram each remote control or keyless entry you wish to use.

Make sure the rubber seal around the cover is intact and close the cover. Secure the control box cover with screws (4). Installation is complete.

# OPERATION AND MAINTENANCE

## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

### To reduce the risk of SEVERE INJURY or DEATH:

1. READ AND FOLLOW ALL INSTRUCTIONS.
2. NEVER let children operate or play with gate controls. Keep the remote control away from children.
3. ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
4. Test the gate operator monthly. The gate MUST reverse on contact with a rigid object or stop when an object activates the non-contact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.
5. Use the emergency release ONLY when the gate is not moving.
6. KEEP GATES PROPERLY MAINTAINED. Read the owner's manual. Have a qualified service person make repairs to gate hardware.
7. The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.
8. Disconnect ALL power BEFORE performing ANY maintenance.
9. **SAVE THESE INSTRUCTIONS.**

### USING YOUR GATE OPERATOR

Your operator will operate with up to forty-nine Security+® remote controls and one Security+® Keyless Entry System. If you purchase a new remote, or if you wish to deactivate any remote, follow the instructions in the Programming section.

#### Activate your operator with any of the following:

- **The hand-held Remote Control (See Accessories):** Hold the large push button down until the gate starts to move.
- **The Keyless Entry (See Accessories):** If provided with your gate operator, it must be programmed before use. See **Programming**.

#### When the operator is activated (with the safety sensors correctly installed and aligned)

1. If open, the gate will close. If closed, it will open.
2. If the gate has been stopped in a partially open position, it will close.
3. If obstructed while closing, the gate will stop and reverse direction for approximately 2 seconds and then stop. The next command will open the gate.
4. If obstructed while opening, the gate will stop and reverse direction for approximately 2 seconds and then stop. The next command will close the gate.

**The operator alarm** will sound under the following condition: If gate encounters two consecutive obstructions, before reaching the open or close limit, the operator will stop, the alarm will sound (up to 5 minutes) and the control board will require resetting. Reset the control board by pressing the "Reset Button" located on the outside of the control box. No commands at this time will operate gate. After the operator is reset, normal functions will be available.

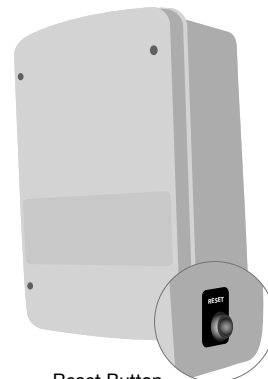
#### **The Timer-To-Close (TTC) Feature comes from the factory in the OFF setting.**

The "TIMER RUNNING LED" will flash once for every second of adjusted time. The gate(s) must fully open for the timer feature to be active and close the gate(s). Any radio command or pressing the single button on the control board prior to the TTC time expiring will close the gate. The TTC is reset by any signals from the loops, close edges, and close safety sensors (IR's).

**Party Mode:** If the Timer-to-Close feature is enabled and you would like the gate to remain open, simply push the reset button (located on the outside of the control box). To set party mode: open the gate fully, then press the reset button. The next command given by remote control or SBC on the control board will close the gate and return the operator to normal operation.

**Sleep Mode (Battery Conservation):** The operator enters sleep mode 10 seconds after the last command is given. The diagnostic LED will blink in this mode. The safety sensors (photo eyes) indicator LEDs will not be on. The next command given will return the operator to normal operation.

**Reset Button:** The reset button can be used to set the operator into party mode and to reset the alarm after an obstruction. The diagnostic LED can be reset by holding the reset button for 1 to 2 seconds.



Reset Button

## MANUAL RELEASE

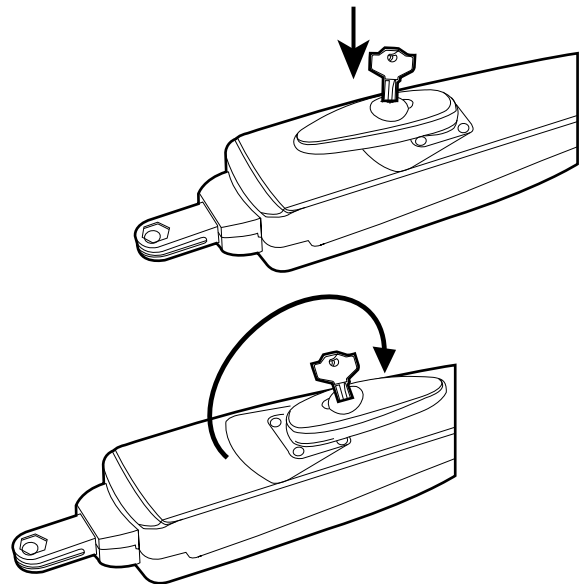
In case of a power failure, the operator can be disengaged from the gate. With an operator, the release action may sometimes feel stiff/jerky, which is normal and has no effect on function.

### RELEASE

1. Insert the key into the lock.
2. Turn the key counter-clockwise 180°.
3. Turn the release lever counter-clockwise 180°.
4. Operator is in manual mode and the gate can be opened and closed manually.

### ENGAGE

1. Turn the release lever clockwise 180°. This engages the motor.
2. Turn the key clockwise 180°. This locks the release lever.
3. Remove the key and store in a safe place.
4. The operator is now engaged.



## MAINTENANCE

### CHECK AT LEAST ONCE EVERY

Description	Task	1 Month	6 Months	3 Years
Entrapment Protection Systems	Check for proper operation	●		
Manual Release Gate	Check and operate		●	
Accessories	Inspect for wear or damage		●	
Electrical	Check all for proper operation		●	
Mounting Hardware	Inspect all wire connections		●	
Batteries	Check for tightness		●	
Total Unit	Replace			●
	Inspect for wear or damage		●	

### NOTES:

1. Disconnect power before servicing.
2. Severe or high cycle usage will require more frequent maintenance checks.
3. Inspection and service should always be performed anytime a malfunction is observed or suspected.
4. When servicing, please do some "house cleaning" of the operator and the area around the operator. Pick up any debris in the area. Clean the operator as needed.
5. It is suggested that while at the site voltage readings be taken at the operator. Using a Digital Voltmeter, verify that the incoming voltage to the operator it is within ten percent of the operator's rating.
6. See page 35 for instructions on how to check gate force and adjust.

# Wiring Diagram

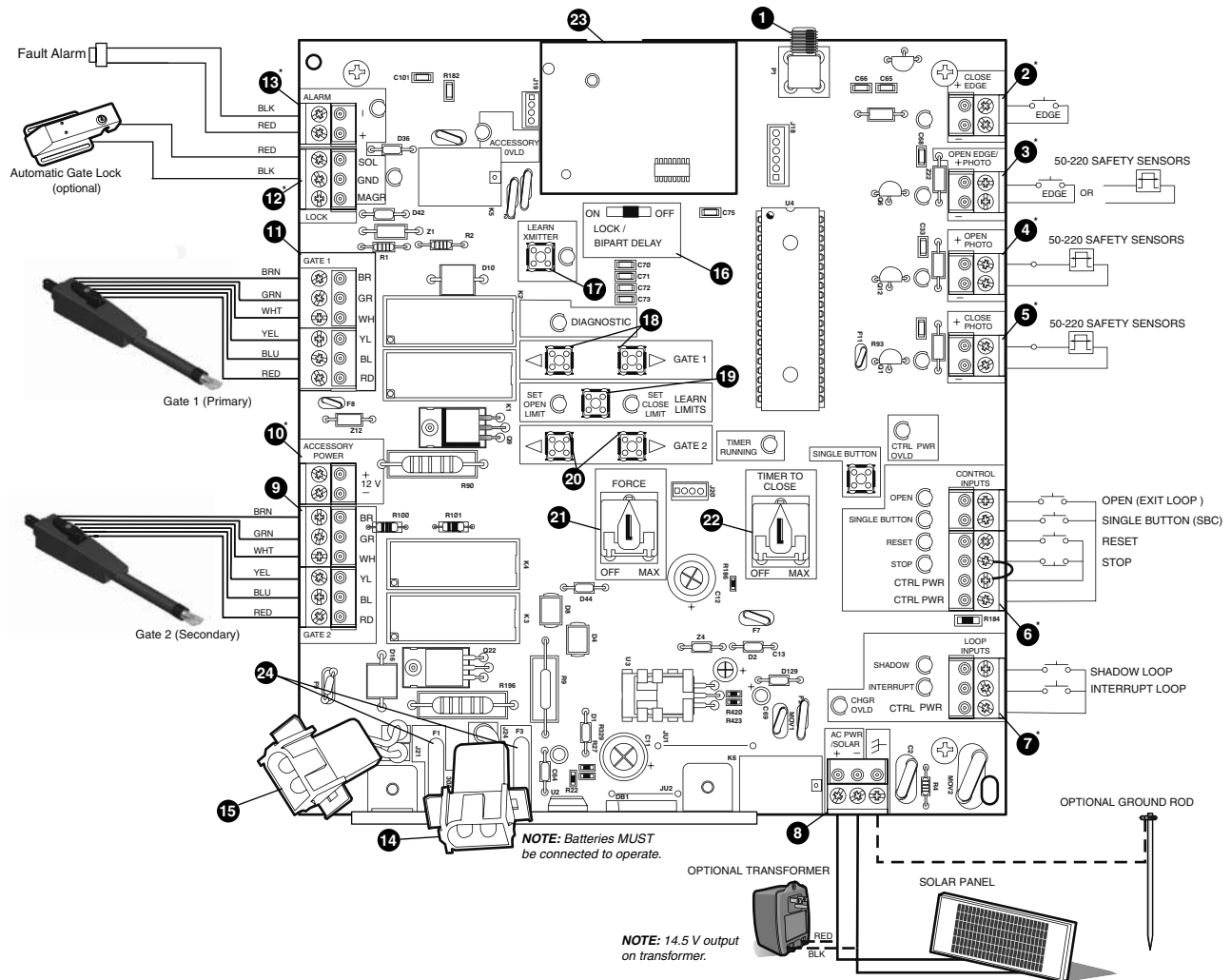
## ⚠ WARNING

To protect against fire and electrocution:

- DISCONNECT power and battery BEFORE installing or servicing operator.

For continued protection against fire:

- Replace ONLY with fuse of same type and rating.



- |                     |                                     |                        |
|---------------------|-------------------------------------|------------------------|
| 1. Antenna Input    | 9. Gate 2                           | 17. Learn Xmitter      |
| 2. Close Edge*      | 10. Accessory Power*                | 18. Primary Gate Jog   |
| 3. Open Edge/Photo* | 11. Gate 1                          | 19. Learn Limits       |
| 4. Open Photo*      | 12. Lock (Solenoid/Maglock) Output* | 20. Secondary Gate Jog |
| 5. Close Photo*     | 13. Alarm Output*                   | 21. Force              |
| 6. Control Inputs*  | 14. Battery 1 Connector             | 22. Timer To Close     |
| 7. Loop Inputs*     | 15. Battery 2 Connector             | 23. Receiver Module    |
| 8. AC PWR/SOLAR     | 16. Lock/BiPart Delay               | 24. Fuses (20 Amp)     |

\*Class 2 circuit 15 V maximum output

## Diagnostic Chart

Your gate operator is programmed with self-diagnostic capabilities. The diagnostic LED will flash a number of times then pause signifying it has found a potential issue. Consult Diagnostic Chart below.

### **CONTINUOUS FLASHES (Heartbeat)**

Power ON

- Operator is in sleep mode. Normal Operation

### **2 FLASHES**

STOP not connected

- Stop is not connected.
  - Check to make sure the jumper wire is connected between the COM and STOP input on the control board. Stop is an NC (normally closed) input.

### **3 FLASHES**

Low Battery Voltage

- Battery voltage is below the recommended operating level.
  - Battery may not be properly charged. Disconnect all batteries and make sure AC power or solar power is connected. Verify AC power outlet.
  - Verify that the battery fuses are intact and not blown. Replace blown fuses with same type and rating.
  - Batteries are no longer capable of holding a charge due to age or excessive depleting of the battery. Replace the batteries (see accessories page). Dispose of old batteries properly.

### **4 FLASHES**

Low Battery  
Capacity

- Battery does not have the capacity to operate the gate operator.
  - Battery may not be properly charged. Disconnect all batteries and make sure AC power or solar power is connected. Verify AC power outlet.
  - Verify that the battery fuses are intact and not blown. Replace blown fuses with same type and rating.
  - Batteries are no longer capable of holding a charge due to age or excessive depleting of the battery. Replace the batteries (see accessories page). Dispose of old batteries properly.

### **5 FLASHES**

RPM Reversal Gate 1  
or in manual release  
mode. Wiring to the  
arm is disconnected  
or damaged

- Gate 1 has encountered an obstruction or the wiring to the arm is disconnected, damaged or miswired.
  - Make sure the path of the gate is clear and the gate moves freely.
  - Incorrect or bad connection to Gate 1 arm. Check the green and white wires on the motor arm to make sure connections are correct and secure.
  - Bad arm or control board.

### **6 FLASHES**

Force Reversal Gate 1

- Gate 1 has encountered an obstruction.
  - Make sure the path of the gate is clear and the gate moves freely.
  - If there is no obstruction the force adjustment is set too low. Increase the force setting and verify that the gate moves without reversing and will reverse if an obstruction is encountered.

### **7 FLASHES**

RPM Reversal Gate 2  
or wiring to the arm  
is disconnected or  
damaged

- Gate 2 has encountered an obstruction or the wiring to the arm is disconnected, damaged or miswired.
  - Make sure the path of the gate is clear and the gate moves freely.
  - Incorrect or bad connection to Gate 2 arm. Check the green and white wires on the motor arm to make sure connections are correct and secure.
  - Bad arm or control board. Press the LEARN LIMITS button and press the GATE 2 buttons to move the arm. If the arm does not move continuously, disconnect arm from Gate 2 and connect the arm to the Gate 1 connector and repeat the attempt to move the arm. If the arm does not move continuously on either Gate 1 or 2, replace the arm.

### **8 FLASHES**

Force Reversal Gate 2

- Gate 2 has encountered an obstruction.
  - Make sure the path of the gate is clear and the gate moves freely.
  - If there is no obstruction the force adjustment is set too low. Increase the force setting and verify that the gate moves without reversing and will reverse if an obstruction is encountered.

### **9-11 FLASHES**

Potential chip failure

- Potential RAM, Flash, or EEPROM failure.
  - Turn power off and on.
  - If problem is not resolved by turning the power off and on, replace the control board.



## Troubleshooting

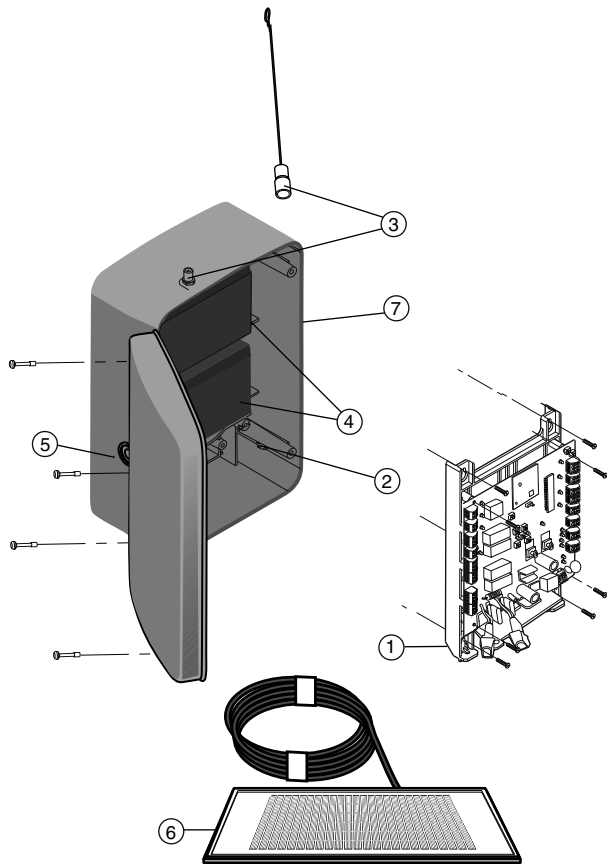
SYMPTOM	POSSIBLE SOLUTION
Operator does not run. Diagnostic LED not on.	<ul style="list-style-type: none"> <li>• Power not connected. Make sure the AC/Solar input is connected and that at least one battery is connected with the corresponding fuse intact.</li> <li>• Low or defective battery. Check the battery to make sure that the red wire goes to the positive terminal of the battery and the black wire goes to the negative terminal of the battery. Replace the battery if the open circuit voltage is below 11.5Vdc.</li> <li>• Bad control board. Replace control board.</li> </ul>
Operator powers up but does not run.	<ul style="list-style-type: none"> <li>• Low or defective battery. At least one charged battery must be connected for the unit to operate. Verify the battery fuse is intact. Check battery connections and battery voltage to be above 11.5V Replace batteries if necessary.</li> <li>• STOP button connection loose or disconnected. Press the RESET button and verify that the STOP LED lights up and then turns off after 10 seconds. Verify the wire connects between the STOP and CTRL PWR terminals.</li> <li>• Obstruction blocking safety sensors. Press the RESET button and verify that all the safety LEDs (OPEN EDGE/PHOTO, OPEN PHOTO, CLOSE PHOTO) are OFF. If any are ON, clear any obstructions and verify the LED turns off <i><b>NOTE:</b> The RESET button may need to be hit multiple times since the LEDs turn off after 10 seconds when the unit goes to sleep.</i></li> <li>• (Optional Accessory) Safety edge is damaged or on an obstruction. Press the RESET button and verify that the Safety LEDs (OPEN EDGE and CLOSE EDGE/PHOTO) are OFF. If either is ON, clear any obstructions and verify the LED turns off. <i><b>NOTE:</b> The RESET button may need to be hit multiple times since the LEDs turn off after 10 seconds when the unit goes to sleep.</i></li> <li>• (Optional Accessory) Interrupt loop or Shadow loop is obstructed. Press the RESET button and verify that the INTERRUPT and SHADOW LEDs are OFF. If either is on, check the loop detector and its wiring to insure that it is not incorrectly being triggered.</li> <li>• Bad control board. Replace control board.</li> </ul>
Relays “click” when remote control or single button control (SBC) command is given, but the operator does not move or arm disconnected.	<ul style="list-style-type: none"> <li>• Battery not connected. At least one charged battery must be connected for the unit to operate. Verify battery fuse is intact. Check battery connections and battery voltage to be above 11.5V. Replace batteries if necessary.</li> <li>• Arm cable loose or disconnected. Verify that all of the wires, especially the red and blue wires, going to the arm are secure and that the connector is properly mated to the header.</li> <li>• Arm is jammed or incorrectly installed. Disconnect the motor housing from the arm and verify that the arm moves freely. With the motor housing still disconnected, enter the Learn Limits mode and verify that the motor spins. Reconnect the motor housing to the arm and make sure that all 4 screws are securely tightened and that the motor seats correctly against the worm drive. Relearn limits for the operator.</li> <li>• Bad control board. Replace control board.</li> </ul>

SYMPTOM	POSSIBLE SOLUTION
<p>The arm moves but cannot exit Learn Limits mode. Cannot learn limits.</p>	<ul style="list-style-type: none"> <li>• Arm does not extend or contract enough during travel. The arm piston must extend and contract close to its full length to Learn Limits. Adjust the arm mounting so that this can be achieved.</li> <li>• Motor cable wire not connected. Make sure that all the motor wires are connected properly.</li> <li>• Motor housing is not properly seated. Make sure that the motor housing for the arm(s) is properly seated so there are no gaps between the motor housing and arm assembly. Make sure all 4 screws are tightened.</li> </ul>
<p>Gate does not fully open or close when trying to learn limits.</p>	<ul style="list-style-type: none"> <li>• Over extending or contracting arm. Disconnect the motor housing from the arm and make sure that the arm moves freely throughout the full length of travel. Adjust arm mounting and positioning if necessary.</li> <li>• Arm is interfering with the gate mount bracket. Examine the hinge point where the arm mounts to the gate post. Make sure that the arm housing does not hit or interfere with the gate post or mounting bracket throughout the full length of travel. Adjust the arm mounting and positioning if necessary.</li> <li>• Gate is excessively heavy or hinges are bad. Verify that the gate is within the ratings for this product. Disconnect the arms and verify that both gates swing easily. Lubricate or replace hinges as necessary.</li> </ul>
<p>Unit does not respond to single button control (SBC) command.</p>	<ul style="list-style-type: none"> <li>• Battery not connected. At least one charged battery must be connected for the unit to operate. Verify the battery fuse is intact. Check battery connections and battery voltage to be above 11.5V. Replace batteries if necessary.</li> <li>• STOP button connection loose or disconnected. Press the RESET button and verify that the STOP LED lights up and then turns off after 10 seconds. Verify the wire connects between STOP and CTRL PWR terminals.</li> <li>• Single Button Control (SBC) button connection loose. Check wiring for SBC button. Use the on-board single button to verify operator will respond.</li> <li>• Bad control board. Replace control board.</li> </ul>
<p>Unit does not respond to remote control command.</p>	<ul style="list-style-type: none"> <li>• Battery not connected. At least one charged battery must be connected for the unit to operate. Verify battery fuse is intact. Check battery connections and battery voltage to be above 11.5V. Replace batteries if necessary.</li> <li>• STOP button connection loose or disconnected. Press the RESET button and verify that the STOP LED lights up and then turns off after 10 seconds. Verify the wire connects between the STOP and CTRL PWR terminals.</li> <li>• Radio module not plugged in. Verify the green Radio module (located next to the coaxial connector) is properly mated with both 4-pin connectors.</li> <li>• Antenna not connected. Verify the antenna and coaxial cable are properly connected to the control board.</li> <li>• Remote control not learned. Refer to Programming Remote Control section for steps to program the remote control.</li> <li>• Bad control board. Replace control board.</li> </ul>
<p>Gate stops and reverses immediately after it starts moving.</p>	<ul style="list-style-type: none"> <li>• Obstruction sensed. Check safety devices and gate for obstructions.</li> <li>• A fault has occurred. Check Diagnostic LED for possible error codes.</li> <li>• Force set too low. Adjust FORCE setting until gate completes a full open/close cycle without reversing. The force setting may need to be adjusted in cold weather, as the gate will not move freely.</li> <li>• Loops are reversed. Make sure that the Safety loop and Shadow loop are connected properly. The gate may trigger the Shadow loop as it moves, so it must be connected to the correct input.</li> <li>• Low or defective battery. At least one charged battery must be connected for the units to operate. Verify battery fuse is intact. Check battery connections and battery voltage to be above 11.5V. Replace batteries if necessary.</li> </ul>

SYMPTOM	POSSIBLE SOLUTION
Gate opens but does not close.	<ul style="list-style-type: none"> <li>• An open input is continuously activated. Check the open loop or vehicle probe to make sure they are clear of objects. Verify connections and operation for these devices.</li> <li>• Low battery. Measure the voltage across the battery. Voltage should be above 11.5Vdc. Replace battery if required.</li> <li>• (Optional Accessory) Entry system output is connected to the OPEN input, and is “stuck” opening. Verify entry system connections and operations.</li> <li>• Obstruction blocking close photo eyes, shadow loop, or safety loop. Check eyes for alignment and verify all connections and operation for safety devices.</li> <li>• (Optional Accessory) Close safety edge is damaged or on an obstruction. Verify operation and connection of close edge.</li> </ul>
Gate does not close automatically with Timer to Close enabled.	<ul style="list-style-type: none"> <li>• Verify that the Timer to Close is ON and adjusted to desired delay.</li> <li>• Gate opened by a force obstruction reversal. Check the Diagnostic LED and clear gate path of any obstructions.</li> <li>• The Interrupt loop or Shadow loop is obstructed (optional accessories).</li> <li>• Obstructed close safety sensor or safety edge (optional accessory). Check connections and operations of safety devices.</li> <li>• Low battery. Measure the voltage across the battery. Voltage should be above 11.5Vdc. Replace battery is required.</li> <li>• An open input is continuously activated. Check the open loop or vehicle probe to make sure they are clear of objects. Verify connections and operation for these devices.</li> <li>• (Optional Accessory) Entry system output is connected to the OPEN input, and is “stuck” opening. Verify entry system connections and operation.</li> <li>• Operator in “Party” mode after RESET button pressed while at the OPEN limit. Use a remote or the SBC to close the gate and reopen it. Verify that the TIMER RUNNING LED is flashing.</li> </ul>
Alarm constantly sounds for 5 minutes. Sounds whenever a command is issued.	<ul style="list-style-type: none"> <li>• Double entrapment occurred. Two successive obstructions were encountered while moving the gate. Press the RESET button and ensure that the gate path is clear of all obstructions. Check the FORCE setting to make sure it is properly set.</li> </ul>
Alarm is beeping 3 times on a command.	<ul style="list-style-type: none"> <li>• Low battery. Measure the voltage across the battery. Voltage should be above 11.5Vdc. Replace battery if required.</li> </ul>
Gate runs too slow.	<ul style="list-style-type: none"> <li>• Open and Close Limits are set too close together. If the Open and Close Limits are set within the ramp down distance of each other, the gate will run at slow speed all the time.</li> <li>• The gate is starting within the ramp down distance from the Open or Close Limit. Gate will run slow to limits if motion is started within the ramp-down distance from the limit.</li> </ul>
Gate 2 closes before Gate 1.	<ul style="list-style-type: none"> <li>• Lock/Bipart Delay not set. Slide the Lock/Bipart Delay switch to ON. Verify that Gate 1 starts moving first on open and last on close.</li> <li>• Gate is excessively heavy or hinges are bad. Verify that the gate is within the ratings for this product. Disconnect the arms and verify that both gates swing easily. Lubricate or replace hinges as necessary.</li> <li>• Gate is unbalanced. Disconnect the arms and verify that both gates swing easily in both directions. If the gates are harder to move in one direction verses the other, the gate is not properly balanced and the hinges must be adjusted.</li> <li>• Bad motor connection. Check the motor wires and connections for possible loose or corroded terminals.</li> </ul>
Alarm beeps when running.	<ul style="list-style-type: none"> <li>• Low battery. Measure the voltage across the battery. Voltage should be above 11.5Vdc. Replace battery if required.</li> </ul>

# REPAIR PARTS

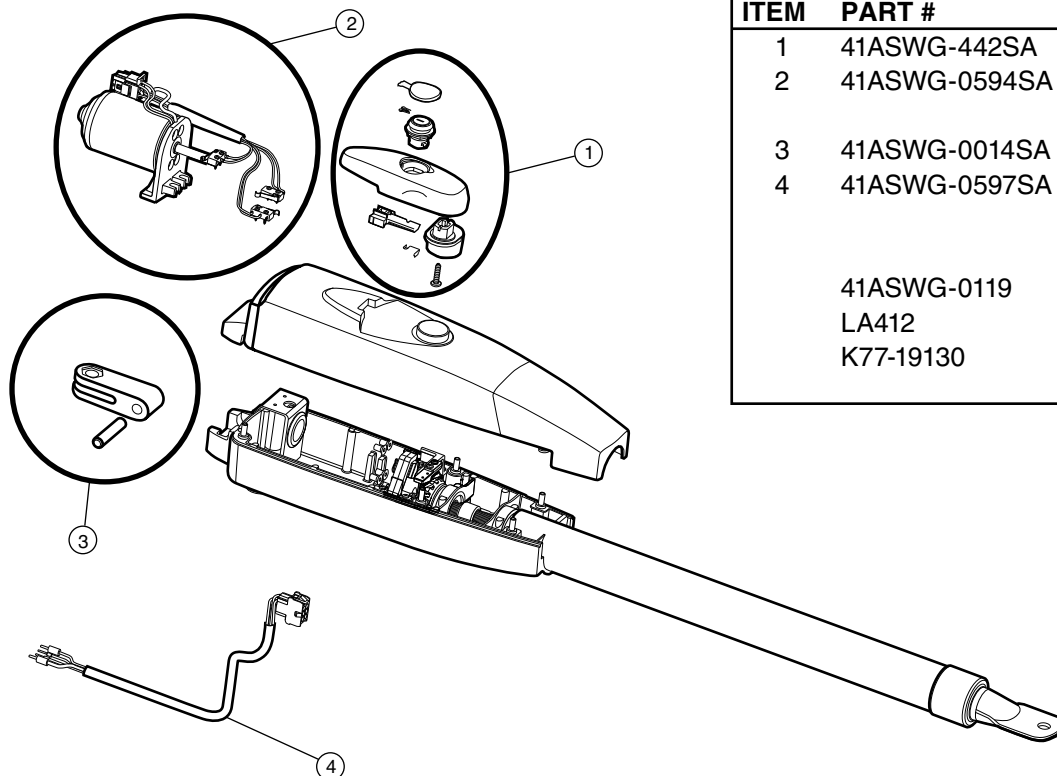
## Control Box



ITEM	PART #	DESCRIPTION	QTY
1	K1A6426-1	Control Board with Mounting Bracket	1
2	K23-19380	Reset Switch	1
3	K74-34392	Antenna	1
4	29-NP712	Battery	1
5	K76-19446	Alarm	1
6	SOLPNL10W12V	Solar Panel	1
		<b>Not Shown</b>	
	LA412-CONT	Complete Control Box	1
	K1A6636	Receiver Module 315MHz	1
	K1A6636-1	Receiver Module - 390MHz (optional)	1

**NOTE:** The fuse is a standard 20 Amp fuse that is available from your local automotive store.

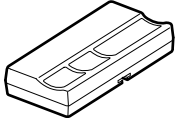
## Gate Operator Arm



ITEM	PART #	DESCRIPTION	QTY
1	41ASWG-442SA	Release Lever	1
2	41ASWG-0594SA	Motor with Limit Switch Harness	1
3	41ASWG-0014SA	Rear Connector	1
4	41ASWG-0597SA	Cable 12V with Connector	1
		<b>Not Shown</b>	
	41ASWG-0119	Release Key	1
	LA412	Operator Arm	1
	K77-19130	Hardware Bag	1

# ACCESSORIES

373LM



## 3-Button SECURITY+® Remote Control:

Includes visor clip.

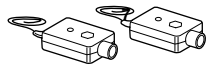
370LM



## 3-Button Mini-Remote Control with SECURITY+®:

With key ring and fastening strip.

50-220



## Protector System® Safety Sensors:

The Safety Sensors are recommended for installation with the operators covered in this manual.

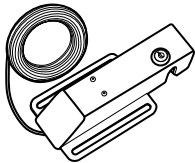
GPINLCK



## Gate Arm Pin Lock:

The pin lock kit is designed to prevent disconnection of the gate operator and the gate while providing a means to open the gate in case of power failure.

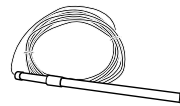
SGLOCK12V



## Automatic Gate Lock:

Solenoid-driven lock that automatically unlocks when gate is open and locks when gate is closed. Can be mounted onto gate or post. Can be released in case of emergency.

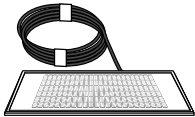
LM202



## Vehicle Exit Sensor:

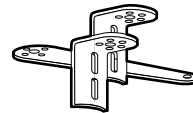
One piece outdoor buried vehicle motion detector with sensing probe is housed in a small relay type housing so it is easy to integrate with gate, providing for free exit only.

SOLPNL10W12V 10 Watt Solar Kit



This kit is to replace or add a Solar Panel to the operator system. Up to three Solar Panels can be connected to the gate operator.

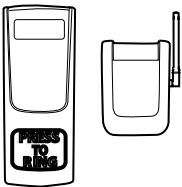
50-19503



## Push-To-Open Bracket:

Used to allow the gate operator to push the gate open.

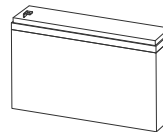
WGB315



## Wireless Gate Doorbell

Allows guests to ring a doorbell in the house from the keypad. Homeowner can open gate from inside the home using the included remote control button. No wiring required. Keypad can be programmed to allow access to selected guests using a 4 digit code.

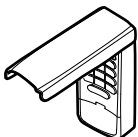
27-NP712



## Gate Access System Battery

The Gate Access System Battery is designed to add a battery for solar applications or as a replacement battery.

377LM



## SECURITY+® Keyless Entry:

Enables homeowner to operate gate operator from outside by entering a four digit code on a specially designed keyboard.

LA12VXFMR



## Transformer

The transformer may be used to charge the gate operator battery in place of the solar panel(s).

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# WARRANTY POLICY

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## LIFTMASTER ONE YEAR LIMITED WARRANTY

The Chamberlain Group, Inc. warrants to the first retail purchaser of this product, for the structure in which this product is originally installed, that it is free from defect in materials and/or workmanship for a period of ONE year from the date of purchase. The proper operation of this product is dependent on your compliance with the instructions regarding installation, operation, maintenance and testing. Failure to comply strictly with those instructions will void this limited warranty in its entirety.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, call 1-800-528-2806, toll free, before dismantling this product. Then send this product, pre-paid and insured, to our service center for warranty repair. You will be advised of shipping instructions when you call. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller's sole option) at no cost to you and returned pre-paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller's sole option.

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PLEASE SUPPLY THE FOLLOWING INFORMATION:**

**PART NUMBER DESCRIPTION MODEL NUMBER**

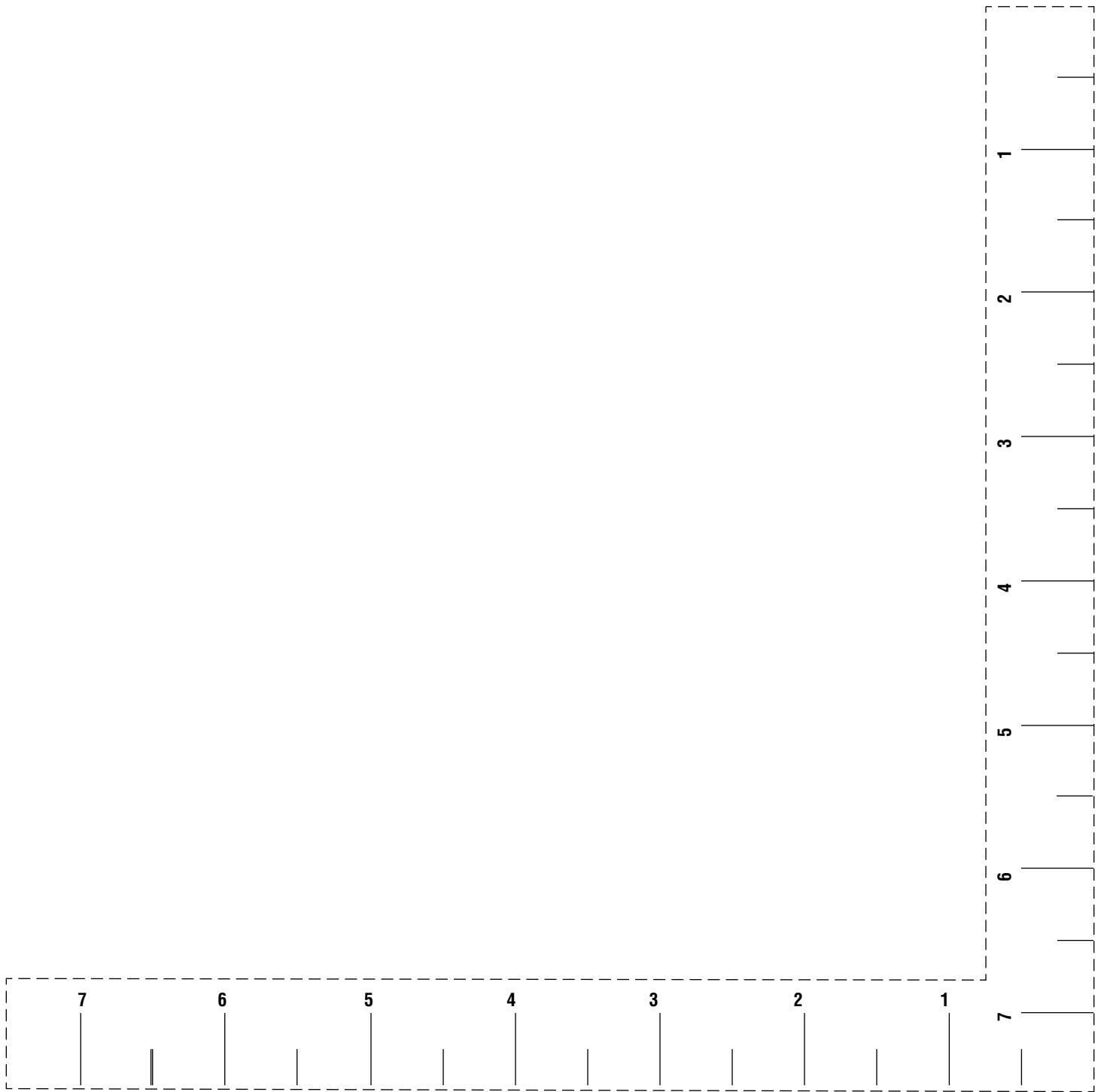
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# TEMPLATE FOR POST BRACKET MOUNTING

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